

SURVEY ON THE LEVEL OF SOCIAL COHESION IN ARMENIAN SOCIETY

Contents

SECTION A. SOCIAL, ECONOMIC, AND HOUSING CONDITIONS	
Section A.H. Housing and community	1
Section A.QL. Quality of life	4
Section A.EDU. Education	7
Section A.HLT. Health care	9
Section A.EMP. Employment.....	10
SECTION B. PARTICIPATION	
Section B.INF. Information	13
Section B.ISN. Informal Social Networks And Participation	15
Section B.FML. Formal social networks and participation	16
SECTION C. SENSE OF BELONGING AND TRUST.....	
SECTION R. DEMOGRAPHICS	
INTERVIEWER ASSESSMENT FORM	

[**INTERVIEWER!** COPY THE FOLLOWING INFORMATION FROM THE COVER SHEET OF THE QUESTIONNAIRE.]

Household identification number [HHIDNUM] [TO BE FILLED IN BY INTERVIEWER]										
T1. Date of interview: [INTDATE]										
	Day					Month				
T2. Time interview started: [INTTIME]										
	Hour					Minute				

[**INTERVIEWER!** USE 24-HOUR CLOCK.]

SECTION A. SOCIAL, ECONOMIC, AND HOUSING CONDITIONS

Section A.H. Housing and community

We would like to start with some questions related to your house and neighborhood.

[1] H1. How would you describe your apartment or house?

Own	1
Rent (paying rent to private landlord)	2
Other	3
(Don't know)	-1
(Refuse to answer)	-2

[2] H2. Approximately how large is your accommodation, in which you live? (Square meters) [_____] (don't know -1, refuse to answer -2)

[3] H3. [SHOW CARD H3] I am going to read some items a household can possess. Could you tell me whether your household has it, your household does not have it because you cannot afford it, or your household does not have it because you don't need it?

SINGLE RESPONSE FOR EACH ROW

Household items	Household has it	Household does not need it	Household cannot afford it	NA
Television	1	2	3	4
Computer	1	2	3	4
Internet (including 3G)	1	2	3	4
Cellular phone	1	2	3	4
Satellite/Cable TV	1	2	3	4
Car (not motorcycle)	1	2	3	4
Washing machine	1	2	3	4
Freezer/Refrigerator	1	2	3	4
Microwave oven	1	2	3	4
Bed for each household member	1	2	3	4
Living room furniture	1	2	3	4
Running water	1	2	3	4
Sewage system	1	2	3	4
Central gas supply	1	2	3	4

[4] H4. [SHOW CARD H4] How do you heat your accommodation during this winter? Indicate the main source of energy used: SINGLE RESPONSE

Local heating system	1
Central heating	2
Gas	3
Electricity	4
Petrol	5
Coal	6
Wood (purchased)	7
Wood (collected in the forest)	8
Other (specify).....	9
No heating device in the house	-5
Refuse to answer	-2

[5] H5. How do you like the neighborhood where you live? [READ OUT]

		Completely satisfied	Somewhat satisfied	Somewhat dissatisfied	Completely dissatisfied	(Don't know)	(Refuse to answer)
1.	Housing conditions. [N]	4	3	2	1	-1	-2
2.	Neighborhood in general. [N]	4	3	2	1	-1	-2
3.	Surrounding ecological situation. [N]	4	3	2	1	-1	-2

4.	Quality of communal services. [N]	4	3	2	1	-1	-2
5.	Safety, i.e low crime rate	4	3	2	1	-1	-2
6.	Public transportation	4	3	2	1	-1	-2
7.	Medical services available	4	3	2	1	-1	-2
8.	Education services available (kindergarten and school)	4	3	2	1	-1	-2

[6] H6. Do you intend or plan to change your apartment/house and to move to a new apartment/house? [READ OUT]

Yes	4
Somewhat yes	3
Somewhat no	2
No	1
(Don't know)	-1
(Refuse to answer)	-2

[7] H7. [SHOW CARD H7] Please, read carefully the statements listed below and specify the extent of your agreement with each of them taking into account your housing conditions.

		Completely disagree	Somewhat disagree	Somewhat agree	Completely agree	(Don't know)	(Refuse to answer)
1.	There is not enough space for each member of the family. [N]	4	3	2	1	-1	-2
2.	The house needs repairing. [N]	4	3	2	1	-1	-2
3.	The initial architecture of the house/apartment is not functional/optimal. [N]	4	3	2	1	-1	-2
4.	The house/apartment is ok, but the neighborhood is not the one I would like to live in. [N]	4	3	2	1	-1	-2
5.	The house/apartment is a good one, but the level of communal services is not satisfactory. [N]	4	3	2	1	-1	-2
6.	I don't like the people living around (neighbors). [N]	4	3	2	1	-1	-2

[8] H8. [SHOW CARD H8] On the whole do you think that over the past two years your local area/community has ... Please choose answers from this card.

got better	4	GO TO H11
got worse	3	
not changed much	2	
Have lived here less than 2 years	1	
(Don't know)	-1	
(Refuse to answer)	-2	

[9] H9. Please indicate the main factor for such change? [READ OUT]

It was achieved through joint efforts of community members and local authorities	5	GO TO H11
It was achieved only by the efforts of community members	4	
It was achieved only through the activities carried out by the local authorities only	3	
It was achieved through the activities carried out by the central government	2	
Other/Specify	1	
(Don't know)	-1	
(Refuse to answer)	-2	

[10] H10. If it was achieved by joint efforts or community members (H9 = 5 or 4), did you contribute to these activities (with your time, money, organizational efforts, etc)?

Yes	1
No	2

[11] H11. [SHOW CARD H11] Please specify whether or not each of the following is present in your residential area (neighborhood) and mark three most important issues in this area for household.

		No	Yes	(Don't know)	(Refuse to answer)	Ranking
1.	Public transportation [MISTR]	0	1	-1	-2	
2.	Electricity [MISEL]	0	1	-1	-2	
3.	Drinking water [MISWAT]	0	1	-1	-2	
4.	Sewage [MISSEW]	0	1	-1	-2	
5.	Landline telephone [MISTEL]	0	1	-1	-2	
6.	Internet including 3G [MISINT]	0	1	-1	-2	
7.	Gas [MISGAS]	0	1	-1	-2	
8.	Area cleaning up [MISSCAV]	0	1	-1	-2	
9.	Availability of green zone (e.g., park) [MISGRZONE]	0	1	-1	-2	
10.	Playground for children [MISPLAY]	0	1	-1	-2	
11.	School [MISSCHOOL]	0	1	-1	-2	
12.	Kindergarten [MISKINDGART]	0	1	-1	-2	
13.	Market/shops [MISSHOP]	0	1	-1	-2	
14.	Medical services [MISMED]	0	1	-1	-2	
15.	Pharmacy [MISPHARM]	0	1	-1	-2	
16.	Cultural/sport infrastructure [MISCULT]	0	1	-1	-2	

Section A.QL. Quality of life

We would like to talk about quality of life.

[12] QL1 [SHOW CARD QL1] There are some things that many people cannot afford. For each of the following items on the card, can I just check how often your household could afford it in the past 12 months?

SINGLE RESPONSE FOR EACH ROW

	Never	Seldom	Sometimes	Often	(Don't know)	(Refuse to answer)
Buying food for three meals a day	1	2	3	4	-1	-2
Paying regularly the bills	1	2	3	4	-1	-2
Keeping your home adequately warm	1	2	3	4	-1	-2
Buying new clothes and shoes that you or your household needed	1	2	3	4	-1	-2
Buying medication that you or your household needed	1	2	3	4	-1	-2
Regular dental checks for every child in your household	1	2	3	4	-1	-2
Buying school materials/books for every child in your household	1	2	3	4	-1	-2

Having friends or family for a drink or meal at least once a month	1	2	3	4	-1	-2
Paying for a week's annual holiday away from home/abroad	1	2	3	4	-1	-2
Traveling to family celebrations/for family events	1	2	3	4	-1	-2
Buying books, cinema or theatre tickets	1	2	3	4	-1	-2

[13] QL2. How much money did your household spend last month in total?

	[AMD]	
NA		-5
Don't know		-1
Refuse to answer		-2

[14] QL3. [SHOW CARD QL3] How would you describe the current economic situation of your household?

Money is not enough even for food.	1
Money is enough for food only, but not for clothes.	2
Money is enough for food and clothes, but not enough for expensive durables like a refrigerator or washing machine.	3
We can afford to buy some expensive durables like a refrigerator or washing machine.	4
We can afford to buy anything we need.	5
(Don't know)	-1
(Refuse to answer)	-2

[15] QL4. What was your father's [mothers for female respondent] position in society compared to yours when they were at your age? [READ OUT]

SINGLE RESPONSE

Higher	1
The same	2
Lower	3
Don't know	-1

[16] QL5. Have you attended any cultural event (theatre, museums, concert, etc.) in the last three months? [READ OUT]

SINGLE RESPONSE

Yes	1	GO TO QL7
No	2	

[17] QL6. IF NOT: What is the main reason? [READ OUT]

SINGLE RESPONSE

Cannot afford	1
Not important for me	2
Too far away	3
Cannot access due to health condition	4
Don't know	-1

[18] QL7. [SHOW CARD QL7] Speaking about your personal monetary income last month, after all taxes are paid,¹ to which of the following groups do you belong? Please think of all sources of income that you had last month. [PERSINC]

More than 450000 AMD	8
301000-450000 AMD	7

¹ During the translation, please make sure that people do not confuse "tax" with "utility bills".

151000-300000AMD	6
91000-150000 AMD	5
41000-90000 AMD	4
21000-40000 AMD	3
Up to 20000 AMD	2
(0)	1
(Don't know)	-1
(Refuse to answer)	-2

[19] QL8.To what extent is your OWN income contributing to the household budget? [READ OUT]

SINGLE RESPONSE

80-100% (all)	1
60-80% (big deal)	2
40-60% (half or so)	3
20-40% (small deal)	4
Less than 25% (barely contribute)	5
Do not have any incomes	6
(Don't know)	-1
(Refuse to answer)	-2

[20] QL9.[SHOW CARD QL9] Using this CARD, where '1' means "No control at all" and '10' means "Complete control," please indicate how much control you feel you have over your economic situation in your household? [CONTSIT]

[INTERVIEWER! WRITE THE CODE FROM THE SHOW CARD.]

|_|_| CODE

(Don't know)	-1
(Refuse to answer)	-2

[21]QL10. .[SHOW CARD QL10] Many households obtain income from several sources. Have you or someone else in your household received any of the following types of income over the past 12 months. Indicate one of them that contributed most to your total household income?

INDICATE WITH √ FOR BOTH "RECEIVED" AND "THE BIGGEST"

INDICATE WITH Y FOR BOTH "RECEIVED" AND "THE BIGGEST"

	Received		What is the major source
	MULTIPLE RESPONSE		SINGLE RESPONSE
	Yes	No	
Money from family members, relatives, or friends living elsewhere in this country [INCRAAB]	1	0	1
Remittances (Money from family members, relatives, or friends living in another country) [INCRARM] (this includes other countries of the former Soviet Union)	1	0	2
Cash sales from agricultural products [INCRAAG]	1	0	3
Aggregated earned income (salary) of all household members, <u>except</u> sales of agricultural products [INCRA\$\$]	1	0	4
Pensions and government benefits [INCRAGO]	1	0	5
Income from renting of property, vehicles, or appliances [INCRARE]	1	0	6
Income from sale of property, vehicles, or appliances [INCRASA]	1	0	7
Interest or earnings on deposits or securities [INCRASINT]	1	0	8
Other sources of income [INCRAOT]	1	0	9

[22] QL11. Do you have a bank account (including a credit card and saving deposit) registered under your own name?

[READ OUT]

SINGLE RESPONSE

Yes	1
No	2
Refused	-2

[23] QL12..[SHOW CARD QL12] Using this CARD, let's imagine there is a 10-step ladder reflecting the economic standing of all households in Armenia today. The first rung of this ladder corresponds to the lowest possible economic position in society, while the 10th rung corresponds to the highest possible position. On which rung of this ladder do you think your household currently stands? [CURRUNG]

do you think your household currently stands [continue]												
Lowest possible economic position										Highest possible economic position	(Don't know)	(Refuse to answer)
1	2	3	4	5	6	7	8	9	10		-1	-2

[24] QL13.[SHOW CARD QL12] Using this CARD, on which rung of this ladder do you think your household will be standing 5 years from now? [FUTRUNG]

5 years from now: [P. 6] (RHS)												
Lowest possible economic position										Highest possible economic position	(Don't know)	(Refuse to answer)
1	2	3	4	5	6	7	8	9	10		-1	-2

[25] QL14. Nowadays many Armenians go abroad for education, work or to live. Now think about travelling abroad. What is the probability for you to: [READ OUT]

SINGLE RESPONSE FOR EACH ROW

	Very probable	Somewhat probable	Somewhat not probable	Not probable at all	Refused	Don't know
Go abroad for education	4	3	2	1	-2	-1
Go abroad to find employment	4	3	2	1	-2	-1
Emigrate to live in another country	4	3	2	1	-2	-1
	Go to Section A.EDU					

[26] QL15. FILTER IF PROBABLE: When do you think it could happen? Please respond separately for reasons related to employment, education, or others. [READ OUT]

SINGLE RESPONSE FOR EACH ROW

	in 2-3 months	In 4-12 months	in the next 12 months	Refused	Don't know
Go abroad for education	4	3	2	-2	-1
Go abroad for employment	4	3	2	-2	-1
Emigrate to live in another country	4	3	2	-2	-1

Section A.EDU. Education

[27] EDU1. Now we would like to talk about education. Let us talk about school, the period between the first year in school and completed secondary education. Are you or any of your children in school? [READ OUT]

SINGLE RESPONSE

I have children in school	2	
Neither of the above	3	Go to the next Section

[28] EDU2.[SHOW CARD EDU2] How serious is each of the following problems at the school, attended by your oldest child/you?

SINGLE RESPONSE FOR EACH ROW

	very serious	somewhat serious	not too serious	not serious at all	Refused	Don't know
Low quality of the education provided	1	2	3	4	-2	-1
Poor material conditions and facilities at school	1	2	3	4	-2	-1
Violence	1	2	3	4	-2	-1
Bullying	1	2	3	4	-2	-1
Drugs	1	2	3	4	-2	-1
Discipline in the classroom	1	2	3	4	-2	-1
Social pressure among students to be popular, i.e. necessity to show off, to have modern phone, brand new clothes, etc.	1	2	3	4	-2	-1
Ethnic intolerance among children	1	2	3	4	-2	-1
Discriminatory practices by the teachers	1	2	3	4	-2	-1

[29] EDU3. [SHOW CARD EDU3] Please indicate which are the issues of your local school the solution for which you would like to participate in? Choose all relevant answers.

School budget	1	
Subject syllabi/Learning programmes	2	
School building repair	3	
Organization of school events	4	
Other/Specify	5	
Don't want to participate in such issues	0	GO TO EDU5
(Don't know)	-1	
(Refuse to answer)	-2	

[30] EDU4. [SHOW CARD EDU4] How do you see your participation in solving issues regarding your local school? Choose all relevant answers.

Participation in formal parental organizations (Parental Committee)	1
Participation in School Council	2
Informal participation when requested	3
I would like to initiate and organize a community group to discuss and address the school issues	4
Other/Specify	5
(Don't know)	-1
(Refuse to answer)	-2

[31] EDU5. How do you assess your children's educational opportunities/yours compared to: [READ OUT]
SINGLE RESPONSE FOR EACH ROW

	worse	the same	better	Don't know
The other children in your town/village	1	2	3	-1
Compared to the majority of the children in your country	1	2	3	-1

[32] EDU6. Do you think the quality of education in your town/village has become worse, better or remained the same compared to 5 years / 25 years ago? [READ OUT]

SINGLE RESPONSE FOR EACH ROW

	Worse	the same	better	Don't know
Compared to 5 years ago	1	2	3	-1
Compared to 25 years ago	1	2	3	-1

[33] EDU7. [SHOW CARD EDU7] There are different opinions about school in general. I will show you some statements, could you please tell me what you think of it?

		Completely agree	Somewhat agree	Somewhat disagree	Completely disagree	(Don't know)	(Refuse to answer)
1.	The new generation is more talented than in the past . [N]	4	3	2	1	-1	-2
2.	The educational institutions are the centers which transfer values to the new generation. [N]	4	3	2	1	-1	-2
3.	The school is a main institution to form Armenian identity of the new generation	4	3	2	1	-1	-2
4.	School is not only an educational institution, but also an important community center, which assist community members to socialize. [N]	4	3	2	1	-1	-2

Section A.HLT. Health care

[34] HLT1. Overall, how would you rate your health? Would you describe it as ... [READ OUT]

Very good	5
Good	4
Fair	3
Poor	2
Very poor	1
(Don't know)	-1
(Refuse to answer)	-2

[35] HLT2.Do you have any long-standing illness or disability that limits your activities in any way? By long-standing, I mean anything that has troubled you over a period of time or that is likely to affect you for a period of time? [READ OUT]

SINGLE RESPONSE

Yes	1
No	2
(Don't know)	-1
(Refuse to answer)	-2

[36] HLT3.[SHOW CARD HLT3.] On the last occasion you needed to see a doctor or medical specialist, did any of the following factors make it difficult for you to do so? SINGLE RESPONSE FOR EACH ROW

	Yes	No	not applicable / never needed to see doctor	(Don't know)	(Refuse to answer)
Distance to doctor's office/ hospital/ medical center	1	2	-3	-1	-2
Not having transportation to take me to hospital	1	2	-3	-1	-2
Not having anyone to look after children/aged parents while travelling to hospital	1	2	-3	-1	-2
Delay in getting appointment	1	2	-3	-1	-2
Cost of seeing the doctor	1	2	-3	-1	-2
Could not take time off work	1	2	-3	-1	-2
Did not know where to go	1	2	-3	-1	-2
I do not trust any of the doctors I know	1	2	-3	-1	-2

[37] HLT4. On the last occasion you need to see a doctor or medical specialist, how did you select appropriate doctor?
[INTERVIEWER! ONLY ONE ANSWER.]

I apply to several doctors and select one based on my own experience	5
I rely on relatives/friends/coworkers advice	4
I just apply to the closest medical institution , not to a particular doctor	3
I rely on references from other doctors	2
Other/specify	1
(Don't know)	-1
(Refuse to answer)	-2

Section A.EMP. Employment

I will now ask you several questions about your activities.

[38] EMP1.During the last month, have you worked for payment (in cash or in kind) or for any other income at least for one day? SINGLE RESPONSE

Yes	1
No	2
NA	-5

BLOCK „NO JOB”

[39] EMP2.Are you registered with the employment services in any capacity? [SHOW CARD EDU7]
SINGLE RESPONSE

Yes, as a person looking for work	1
Yes, in another capacity	2
No	3
Refused	-2

[40] EMP3.Have you made any efforts within the past 4 weeks to find work, established a business or enterprise?
SINGLE RESPONSE

Yes	1	GO TO EMP5
No	2	
Refused	-2	GO TO EMP5

[41] EMP4. [SHOW CARD EMP4] IF NOT LOOKING FOR WORK: Which is the main reason why you did not look for work?
SINGLE RESPONSE SPONTANIOUS

Awaiting reply to earlier enquiries	1
Waiting to start arranged job, business or in agriculture	2
Off season in agriculture	3
Have a temporary/ occasional work	4
Got tired of searching, thought no work available	5
In education (at school, university, etc.)	6
Retired / Pensioner	7
In maternity leave	8
At work as relative assisting on family farm or business (unpaid family worker)	9
Full time homemaker/ responsible for ordinary shopping and looking after the home	10
Unable to work due to long-term illness or disability	11
NA	-5

[42] EMP5. When for the last time you had a job?

Month, Year	--	----	
Never worked	9998		Go to EMP11

[44] EMP6.IF ANY JOB What is your formal status at your current main job?

SINGLE RESPONSE

On an unlimited permanent contract	1
On a fixed term contract of less than 12 months	2
On a fixed term contract of 12 months or more	3
On a temporary employment agency contract	4
On apprenticeship or other training scheme	5
Without a written contract (Informal)	6
Other (specify).....	7
Don't know	-1
Refuse	-2

[43] EMP7.[SHOW CARD EMP7] Which of the following best describes the sector in which you work? [WORKSEC]

[INTERVIEWER! ACCEPT ONLY ONE ANSWER.]

Agriculture, Hunting, and Forestry	1
Fishing	2
Mining and Quarrying	3
Manufacturing	4
Public utilities (Electricity, gas, and/or water supply, waste management)	5
Construction	6
Wholesale and Retail Trade; Repair of Motor Vehicles, Motorcycles and Personal and Household	7
Hotels, Restaurants, Cafes	8
Transport, Storage, Communication (included media and journalism)	9
Financial Intermediation / Banking	10
Real Estate, Property and Rent-related Activities	11
Government, Public Administration and Defense, Law Enforcement	12
Education/Science	13
Healthcare and Social Work	14
Civil society / NGO	15
Other/Specify	16
(Don't know)	-1
(Refuse to answer)	-2

[45] EMP8. [SHOW CARD EMP8] I would like to discuss with you the role of work in your life. [INTERVIEWER! READ OUT THE STATEMENTS ONE BY ONE. ACCEPT ONE ANSWER IN EACH ROW.]

		Completely disagree	Somewhat disagree	Somewhat agree	Completely agree	(Not applicable)	(Don't know)	(Refuse to answer)
1.	I feel positive most of the time I am at work. [N]	1	2	3	4	-5	-1	-2
2.	I feel valued at work. [N]	1	2	3	4	-5	-1	-2
3.	I trust our leadership / management team. [N]	1	2	3	4	-5	-1	-2
4.	I feel free to do things the way I like at work. [N]	1	2	3	4	-5	-1	-2
5.	I am obviously over-qualified for the position I occupy for now. [N]	1	2	3	4	-5	-1	-2
6.	I am fairly compensated. [N]	1	2	3	4	-5	-1	-2
7.	There is little variety in tasks that I carry out at my workplace. [N]	1	2	3	4	-5	-1	-2

8.	My place of work has team spirit. [N]	1	2	3	4	-5	-1	-2
9.	My place of work has the spirit of competition. [N]	1	2	3	4	-5	-1	-2
10.	My place of work has individualism. [N]	1	2	3	4	-5	-1	-2
11.	I feel I have the same opportunities to advance and improve at work compared to my male colleagues	1	2	3	4	-5	-1	-2
12.	I feel I have the same opportunities to advance and improve at work compared to my female colleagues	1	2	3	4	-5	-1	-2

[46] EMP9.. How likely do you think it is that you lose your job / income-generating activity in the next 6 months? [READ OUT]

Very likely	4
Somewhat likely	3
Not very likely	2
Not likely at all	1
(Don't know)	-1
(Refuse to answer)	-2

[42] EMP10. [SHOW CARD EMP10] Which are the main issues/conflict situations that arise at your current workplace? (Choose all that apply)

There are no major issues at my workplace	8
Issues regarding the employment organization	7
Issues regarding the content of the tasks to be accomplished	6
Tensions between coworkers	5
Tensions between workers and management	4
Low salaries	3
Dangerous or unsafe working conditions	2
Other/Specify	1
(Don't know)	-1
(Refuse to answer)	-2

[48] EMP11.[SHOW CARD EMP11] Which of the following factors do you consider most important for getting a good job in Armenia? [INTERVIEWER! ACCEPT ONLY ONE ANSWER.]

Age—be young	1
Age—be matured	2
Appearance	3
Connections	4
Good education (diploma)	5
Being a hard worker	6
Luck	7
Related practical skills and knowledge	8
Talent	9
Work experience	10
Doing favors for the 'right' people	11
Being pro-active	12
(Other)	13
(Don't know)	-1
(Refuse to answer)	-2

[49] EMP12.[SHOW CARD EMP12] How do you think, which should be the role of the local authorities to improve the situation with employment in your local area?

The local authorities should be the initiator to create new jobs	4
The local authorities have limited opportunities, but can assist somehow	3
The local authorities should have no role at all regarding the employment situation	2
Other/Specify	1
(Don't know)	-1
(Refuse to answer)	-2

SECTION B. PARTICIPATION

Section B.INF. Information

Now let's talk about such an important aspect of the life as information. How we get the requested information, are we satisfied with it and so on.

[50] INF1. [SHOW CARD INF1] From which sources below do you get information about the news and current affairs?

Select up to 3 options.

Relatives' and/or friends' experiences	1
Word of mouth/information from other people	2
Newspapers	3
TV dramas	4
TV documentaries	5
News programmes on TV	6
Radio programmes	7
Government publications	8
Internet newspapers	9
Social networks (Facebook, Twitter, Odnoklassniki, V Kontakte, etc.)	10
Other/specify	11
(Don't know)	-1
(Refuse to answer)	-2

[51] INF2. [SHOW CARD INF2] Do you use the Internet?

		Yes	No	(Refuse to answer)
1.	I do not use Internet	1		-2
2.	At home [N]	1	0	-2
3.	At internet clubs/cafes [N]	1	0	-2
4.	Through mobile phone [N]	1	0	-2
5.	At work [N]	1	0	-2
6.	Other/specify [N]	1	0	-2

[52] INF3. [SHOW CARD INF3] Please specify which of the sources you use to.

	To receive information	To discuss topics that have public importance	For entertainment	To develop social groups/movements against or for any social issue	Communication	Don't use	Don't know	Refused
Television	7	6	5	4	3	2	-1	-2
Print media (newspapers, journals or magazines)	7	6	5	4	3	2	-1	-2
Online media (e.g., newspapers, blogs, and journals, but not including social networking sites)	7	6	5	4	3	2	-1	-2
Social Networks/Facebook, Odnoklassniki, Twitter, V Kontakte, etc. [REASSN]	7	6	5	4	3	2	-1	-2
Radio	7	6	5	4	3	2	-1	-2

[43] INF4. [SHOW CARD INF4] Please specify your level of trust in the following main public information sources in general.

		Completely trust	Somewhat trust	Somewhat distrust	Absolutely distrust	(Don't know)	(Refuse to answer)
1.	Television [TRTEL]	4	3	2	1	-1	-2
2.	Print media[TRNEWS]	4	3	2	1	-1	-2
3.	Internet media[TRINT]	4	3	2	1	-1	-2
4.	Social networks /Facebook, Odnoklassniki, Twitter, V Kontakte, etc. [TRSN]	4	3	2	1	-1	-2
5.	Radio [TRRAD]	4	3	2	1	-1	-2
6.	Friends/relatives/neighbors/co-workers [TRFR]	4	3	2	1	-1	-2

[54] INF5. We talked about different sources of information. Talking in general, what is your opinion about... [READ OUT]

	Completely satisfied	Somewhat satisfied	Somewhat dissatisfied	Absolutely dissatisfied	(Don't know)	(Refuse to answer)
the level of access to public information	4	3	2	1	-1	-2
the variety of public information available	4	3	2	1	-1	-2

[55] INF6. [SHOW CARD INF6] What do you think, from the different sources of information could you get realistic information about the following institutions

		Highly accessible	Rather accessible	Rather inaccessible	Completely inaccessible	(Don't know)	(Refuse to answer)
1.	Presidential Administration [ACCPR]	4	3	2	1	-1	-2
2.	National Assembly [ACCNA]	4	3	2	1	-1	-2
3.	Government Ministries [ACCGOV]	4	3	2	1	-1	-2
4	Army[ACCARMY]	4	3	2	1	-1	-2
5	Police[ACCPOL]	4	3	2	1	-1	-2
6.	Court [ACCCOURT]	4	3	2	1	-1	-2
7.	Tax/Custom Service [ACCTAX]	4	3	2	1	-1	-2
8.	Political Parties [ACCPP]	4	3	2	1	-1	-2
9.	Hospitals [ACCHOS]	4	3	2	1	-1	-2
10.	Private sector (Business structures) [ACCPs]	4	3	2	1	-1	-2
11.	Banks [ACCBANK]	4	3	2	1	-1	-2
12.	Educational Institutions [ACCEDINST]	4	3	2	1	-1	-2
13.	Employment services [ACCEMP]	4	3	2	1	-1	-2
14.	Social protection services (e.g., pension funds, charity organizations) [ACCSP]	4	3	2	1	-1	-2
15.	Marzpetaran [ACCMARZ]	4	3	2	1	-1	-2
16	Municipality [ACCMUN]	4	3	2	1	-1	-2
17	Your mayor [ACCMAY]	4	3	2	1	-1	-2

Section B.ISN. Informal Social Networks And Participation

Let's talk about people surrounding you – your family, your friends, your neighbors, your relatives. These are general questions

[44] ISN1. Please indicate who you consider to be your family members? [READ OUT]

My extended family/gerdastan (all close relatives)	4
Only my nuclear family who live with me	3
Only me	2
Other/specify	1
None of the above	-1
(Refuse to answer)	-2

[57] ISN2. Please specify the kind of relations that you have with your immediate neighbors? [READ OUT]

We are relatives	9
We are close friends	8
We meet sometimes when there is an event	7
We know each other and only welcome each other at a meeting	6
We are "real neighbors"	5
We hardly know each other and don't welcome each other at a meeting	4
We have conflicts	3
I don't know my neighbors	2
Other/specify	1
(Don't know)	-1
(Refuse to answer)	-2

[58] ISN3.How often do you spend your free time with: SINGLE RESPONSE FOR EACH ROW

	Never	Seldom	A few times each month	A few times a week	Almost everyday	(Don't know)	(Refuse to answer)
Family/relatives	1	2	3	4	5	-1	-2
Neighbors	1	2	3	4	5	-1	-2
Your friends	1	2	3	4	5	-1	-2
Your acquaintances (e.g. work colleagues)	1	2	3	4	5	-1	-2

[59] ISN4. [SHOW CARD ISN4] From whom would you get support in each of the following situations? For each situation, choose ONLY ONE the most important person

	Partner/spouse	Other family member	Work colleague	Friend	Neighbor	(Someone else)	Nobody	(Don't know)
a. If you needed help around the house when ill	1	2	3	4	5	6	7	-1
b. If you needed advice about a serious personal or family matter	1	2	3	4	5	6	7	-1
c. If you needed help when looking for a job	1	2	3	4	5	6	7	-1
d. If you were feeling a bit depressed and wanting someone to talk to	1	2	3	4	5	6	7	-1
e. If you needed to urgently raise 250,000 AMD to face an emergency	1	2	3	4	5	6	7	-1

[60] ISN5. Can you tell me about your CLOSE FRIENDS? These are people whom you trust, can talk to about private matters, or call on for help. With respect to CLOSE friendship, would you say that ... [READ OUT] SINGLE RESPONSE

You do have close friends	1	GO TO ISN7
You do not have any close friends, only acquaintances	2	
Refused	-2	
Don't know	-1	

[61] ISN6. [SHOW CARD ISN6] IF HAS CLOSE FRIENDS Of these close friends, are there among them friends who...
SINGLE RESPONSE FOR EACH ROW

	Yes	No	Refused
Have disabilities	1	2	-2
Are much richer than you	1	2	-2
Are much poorer than you	1	2	-2
Have a PhD or are university professor	1	2	-2
have other ethnic identity	1	2	-2
are of a religion different from yours	1	2	-2
are refugees or returnees	1	2	-2
are from Diaspora	1	2	-2
are much older or much younger than you	1	2	-2
have political power	1	2	-2

[45] ISN7. [SHOW CARD ISN7] In your family who is doing the following things?

	Father and mother	Father	Mother	Another female person	Me	Spouse	Another Person	Nobody , it' not a case	Don't know	Refuse to answer	NA
Earns money	1	2	3	4	5	6	7	8	-1	-2	-5
Take decision how to use money for daily needs (products, clothes, energy bills, etc)	1	2	3	4	5	6	7	8	-1	-2	-5
Takes care of the household /home chores	1	2	3	4	5	6	7	8	-1	-2	-5
Takes care of children	1	2	3	4	5	6	7	8	-1	-2	-5
Helps children to prepare for the classes	1	2	3	4	5	6	7	8	-1	-2	-5
Goes with the children to the doctor	1	2	3	4	5	6	7	8	-1	-2	-5
Teaching children what is good and what is bad	1	2	3	4	5	6	7	8	5	-2	-5

Section B.FML. Formal social networks and participation

Now we have some questions regarding local and central authorities, as well as different groups both formal and informal, operating in your community/region.

[63] ISN8. Do you think that your interests are represented in:SINGLE RESPONSE FOR EACH ROW

	Rather yes	Rather no	NA	Don't know
The National Parliament	1	2	-5	-1
Regional or local administrations	1	2	-5	-1

[64] ISN9. How would you place your views on this scale? 1 means you agree completely with the statement on the left; 10 means you agree completely with the statement on the right; and if your views fall somewhere in between, you can choose any number in between. Sentences: “People should take more responsibility to provide for themselves vs The government should take more responsibility to ensure that everyone is provided for”.

[65] ISN10. Do you think that your interests are represented in decisions made by authorities in each of the following areas: [READ OUT]

		Strongly agree	Agree	Disagree	Strongly disagree	(Don't know)	(Refuse to answer)
1.	Regional or local administrations on issues that are important for your local area [AFFECTLA]	4	3	2	1	-1	-2
2.	Administration on issues that are important for your region/Marz[AFFECTM]	4	3	2	1	-1	-2
3.	Government on issues that are important for Armenia [AFFECTRA]	4	3	2	1	-1	-2
3.	The National Parliament on issues that are important for Armenia [AFFECTRA]	4	3	2	1	-1	-2
4	issues that are important for regional developments in Caucas region [AFFECTREG]	4	3	2	1	-1	-2

[66] ISN11. Do you feel that you would be satisfied if you were more involved in the decisions that your Mayor/Municipality makes regarding your local area?

Yes	1	GO TO ISN15
No	0	
Depends on the issue	2	
None of the above	-1	
(Refuse to answer)	-2	

[67] ISN12. If the answer for the question ISN11 is yes, please indicate the main reason why you think it is important for you to affect the decisions you Mayor/Municipality makes in your local area? [READ OUT]

I can bring value-added/I can help the Mayor	1
Due process is important for me	2
It is important/interesting for me	3
As an end-user I will be ultimately affected	4
To increase my status in community	5
Other/specify	6
None of the above	-1
(Refuse to answer)	-2

[68] ISN13. [SHOW CARD ISN13] Below, some preconditions are listed that people have said would make it easier for them to influence decisions in their local area. Which, if any of these, might make it easier for you to influence decisions in your local area? You may choose up to two answers.

If I had more time	7
If the mayor/member of municipality ask me to engage	6
If I knew what issues were on agenda being considered	5
If it were easier to contact my mayor/municipality	4
If I knew who the mayor or members of the municipality are	3
If I could get involved in a group making decisions about issues affecting my local area/neighborhood	2
If I knew that my opinion would matter/be taken into account	1
None of the above	-1
(Refuse to answer)	-2

[46] ISN14. [SHOW CARD ISN14]How would you go about influencing decisions in your local area? You may choose up to three answers.

Contact my mayor/municipality	1
Contact marzpetaran	2
Contact the parliament member elected from my district	3
Contact a government official	4
Attend a picket	5
Organize and sign a petition	6
Attend a public meeting	7
Contact media or journalists	8
Other/specify	9
None of the above	10
Don't know	-1
(Refuse to answer)	-2

[70] ISN15. [SHOW CARD ISN15] In the last 12 months have you:

	YES	NO	REFUSE TO ANSWER
Attended a public meeting or rally [N]	1	0	-2
Taken part in a public demonstration or protest [N]	1	0	-2
Signed a petition [N]	1	0	-2
Completed a questionnaire about local services or problems in local area [N]	1	0	-2
Attended a public meeting about local services or problems in local area [N]	1	0	-2
Been actively involved in a group set up to discuss local services or problems in local area [N]	1	0	-2
Sent a complaint to an independent complaints institution (e.g. Association of consumers) [N]	1	0	-2
Contacted a politician or public official with an enquiry other than routine contact arising from use of public services[N]	1	0	-2

[71] ISN16. [SHOW CARD ISN16]Have you contacted any of the people listed below and on what issue in the last 12 months? You can choose all relevant answers.

		Personal issues (e.g. housing repairs, contact through work)	Environmental issues	Human rights/Justice	Local public services	Education	Health	Other	No	(Don't know)	(Refuse to answer)
1.	Mayor [CONTMAY]	7	6	5	4	3	2	1	0	-1	-2
2.	Avagani (Municipal seniors) [CONTAV]	7	6	5	4	3	2	1	0	-1	-2
3.	Marzpetaran [CONTMARZ]	7	6	5	4	3	2	1	0	-1	-2
4.	Member of Parliament elected from your district [CONTDEP]	7	6	5	4	3	2	1	0	-1	-2
5.	Central Government official [CONTGOV]	7	6	5	4	3	2	1	0	-1	-2

[47] ISN17.Did you vote in the last parliamentary/national election? [READ OUT] SINGLE RESPONSE

No	2	GO TO ISN19
Yes	1	
Refused	-2	

[73] ISN18.IF NOT: Why did you not vote? Indicate the main reason. SINGLE RESPONSE

No party that represents my interests	1
Voting doesn't matter anyway	2
I was busy	3
Not eligible (registration irregularities and others);	4
Polling station was too far away	5
Not interested in politics at all	6
Don't know	-1

[48] ISN19. [SHOW CARD ISN19] Please indicate how responsible you feel for each item listed below.

		Fully responsible	Somewhat responsible	Not at all responsible	(Don't know)	(Refuse to answer)
1.	Your family [N]	3	2	1	-1	-2
2.	Your friends[N]	3	2	1	-1	-2
3.	Your neighborhood[N]	3	2	1	-1	-2
4.	Your community [N]	3	2	1	-1	-2
5.	Your country [N]	3	2	1	-1	-2
				Go to ISN21		

[75] ISN20. [SHOW CARD ISN20] If you said "Fully responsible" or "Somewhat responsible" for the items mentioned in the question SNP16, please indicate how you are responsible for each of these groups. You can choose all relevant answers.

		Financial	Moral	Organizational/T echnical	None	(Don't know)	(Refuse to answer)
1.	Your family [N]	1	2	3	0	-1	-2
2.	Your friends[N]	1	2	3	0	-1	-2
3.	Your neighborhood[N]	1	2	3	0	-1	-2
4.	Your community [N]	1	2	3	0	-1	-2
5.	Your country [N]	1	2	3	0	-1	-2

[76] ISN21. [SHOW CARD ISN21] To what extent are you satisfied with the level of voluntary mutual support in each level listed below.

		Strongly satisfied	Rather satisfied	Rather dissatisfied	Strongly dissatisfied	(Don't know)	(Refuse to answer)
1.	Your family [N]	4	3	2	1	-1	-2
2.	Your neighborhood[N]	4	3	2	1	-1	-2
3.	Your community [N]	4	3	2	1	-1	-2
4.	Your Marz [N]	4	3	2	1	-1	-2
5.	Your country [N]	4	3	2	1	-1	-2
6.	The world [N]	4	3	2	1	-1	-2

[77] ISN22. [SHOW CARD ISN22] List any groups, both formal and informal that you have been involved during the last 12 months. This means anything that you have participated in, supported or helped with, excluding giving money and anything that was a requirement of your job. You may choose up to as many answers as relevant.

		Participation in already organized event	Participate in organizational issues	I am the founder of the group	Neither member nor participate	(Refuse to answer)
1.	Education/schools [N]	1	2	3	0	-2
2.	Sport/exercise (taking part, coaching or going to watch) [N]	1	2	3	0	-2
3	Religious group or church [N]	1	2	3	0	-2
4	Politics [N]	1	2	3	0	-2
5	Health, disability, elderly care and social welfare [N]	1	2	3	0	-2
6	Animals and the environment [N]	1	2	3	0	-2
7	Justice and Human Rights, civic groups [N]	1	2	3	0	-2
8	Local community or neighborhood groups [N]	1	2	3	0	-2
9	Hobbies, Recreation/Arts/Social clubs/groups [N]	1	2	3	0	-2
10	Trade union activity [N]	1	2	3	0	-2
11	An Internet network (Face book, etc.)	1	2	3	0	-2
12	Any other club or group that meets regularly	1	2	3	0	-2

[78] ISN23. [SHOW CARD ISN23] Talking about solving issues in your community, what do you think about the following:

		Strongly agree	Agree	Disagree	Strongly disagree	(Don't know)	(Refuse to answer)
1.	I would like to spend more time helping to solve issues in my local community. [N]	4	3	2	1	-1	-2
2.	I think that I am proactive enough in regard to the participation in my local community life [N]	4	3	2	1	-1	-2
3.	I think that there is nothing that depends on me in my local community [N]	4	3	2	1	-1	-2
4	People should be more active in my local community to solve common issues [N]	4	3	2	1	-1	-2
5	It's not our task; the local authorities should manage all the issues we have in our local community [N]	4	3	2	1	-1	-2

[79] ISN24. In your opinion, how often is it necessary for you and your relatives in Armenia have to make unofficial payments/gifts in the following situations? Do you consider this acceptable or not acceptable?

SINGLE RESPONSE FOR EACH ROW FOR "ACCEPTABLE" AND "HOW OFTEN"; INDICATE USING THE CODES IN THE TABLE

	Acceptable 1=Not acceptable 2=Acceptable -5=NA -1=Don't know -2=Refuse	How often 1= Never 2= Seldom 3= Sometimes 4= Usually 5= Always -5=NA -1=Don't know -2=Refuse

Interact with the road police		
Request official documents (visa, passport,) from authorities		
Interact with the police on matters other than traffic and documents		
Doing your regular job (cases “oiling the cogwheels” of the administrative system)		
Go to courts for a civil matter		
Receive medical treatment		
Receive public education		
Request unemployment benefits		
Request social security benefits		

SECTION C. SENSE OF BELONGING AND TRUST

Now let’s talk about some important aspects of our lives such as common values, our perceptions toward different groups and what brings us the feeling of belonging to one society.

[80] C1. [SHOW CARD C1]How strong you feel you belong to each of the following areas using the answers on this card. Would you indicate how strongly you agree or disagree with each of the following statements about how you see yourself?

		Strongly Agree	Agree	Disagree	Strongly Disagree	(Don’t know)	(Refuse to answer)
1.	I see myself as an independent individual. [MEMIND]	4	3	2	1	-1	-2
2.	I see myself as member of my family. [MEMFAM]	4	3	2	1	-1	-2
3.	I see myself as member of my neighborhood. [MEMNEI]	4	3	2	1	-1	-2
4.	I see myself as member of my local community. [MEMLC]	4	3	2	1	-1	-2
5.	I see myself as a citizen of the Republic of Armenia. [MEMRA]	4	3	2	1	-1	-2
6.	I see myself connected to Armenians all over the world. [MEMAA]	4	3	2	1	-1	-2
7.	I see myself as a world citizen. [MEMWS]	4	3	2	1	-1	-2

[49] C2. [SHOW CARD C2] Do you think the values listed below characterize today’s Armenian society in general?

		Absolutely characterizes	Characterizes	Does not characterize	Does not characterize at all	(Don’t know)	(Refuse to answer)
1.	Respect for elderly [VALELD]	4	3	2	1	-1	-2
2.	Importance of family [VALFAM]	4	3	2	1	-1	-2
3.	Importance of children in general[VALCHILD]	4	3	2	1	-1	-2
4.	Respect for the Republic of Armenia [VALRA]	4	3	2	1	-1	-2
5.	Respect for Armenian language [VALLANG]	4	3	2	1	-1	-2
6.	Respect to the history of the country [VALHIST]	4	3	2	1	-1	-2
7.	Importance of education [VALEDU]	4	3	2	1	-1	-2
8.	Respect for the religious institution [VALCH]	4	3	2	1	-1	-2
9.	Respect for traditions [VALTR]	4	3	2	1	-1	-2
10.	Other/specify [VALOT]	4	3	2	1	-1	-2

[82]. C3. There have been many changes since 1989. With respect to these changes, do you think that TODAY you have better, worse or the same opportunities to: SINGLE RESPONSE FOR EACH ROW

	Worse	the same	better	NA	Don’t know
Achieve a good standard of living	1	2	3	-5	-1

Express what you think	1	2	3	-5	-1
Achieve the level of education that you desire	1	2	3	-5	-1
Start a business	1	2	3	-5	-1
Have a good job	1	2	3	-5	-1
Access to justice	1	2	3	-5	-1

[83] C4. [SHOW CARD C4] Here is a list of qualities that parents teach their children. Which, if any, do you teach your children (or will teach if you have no children now)? Please choose up to three.

Ability to form and express his/her own opinion	1
Hard work	2
Sense of responsibility	3
Imagination	4
Tolerance and respect for other people	5
Thrift, prudence in dealing with money and things	6
Value of good connections to advance in life	7
Determination, perseverance	8
Importance to be active and grab opportunities	9
Religious faith	10
Unselfishness	11
Obedience	12
(Don't know)	-1
(Refuse to answer)	-2

[84] C5. [SHOW CARD C5] Please read the items listed below and indicate how important each of them is for your dignity?

		Very important	Quite important	Not very important	Not at all important	(Don't know)	(Refuse to answer)
1.	Your ethnic identity [NATID]	4	3	2	1	-1	-2
2.	Your statehood [STAT]	4	3	2	1	-1	-2
3.	Your interests [INT]	4	3	2	1	-1	-2
4.	Your family [FAM]	4	3	2	1	-1	-2
5.	Your employment [EMP]	4	3	2	1	-1	-2
6.	Your occupation [OCCUP]	4	3	2	1	-1	-2
7.	Your gender [GEN]	4	3	2	1	-1	-2
8.	Your age [AGE]	4	3	2	1	-1	-2
9.	Your level of income [INC]	4	3	2	1	-1	-2
10.	Your level of education [EDUC]	4	3	2	1	-1	-2
11.	Your religion [REL]	4	3	2	1	-1	-2
12.	Your self-esteem [EST]	4	3	2	1	-1	-2

[50] C6. [SHOW CARD C6] Read the statements below and indicate what do you think on them.

		Strongly agree	Rather agree	Rather disagree	Strongly disagree	(Don't know)	(Refuse to answer)
1.	Positive perceptions from others encourage me [N]	4	3	2	1	-1	-2
2.	Negative perceptions from others discourage me [N]	4	3	2	1	-1	-2

3.	My self-esteem is only based on my own perceptions and opinions [N]	4	3	2	1	-1	-2
4.	The opinions of my family are crucial for my self-esteem [N]	4	3	2	1	-1	-2
5.	The opinions of my friends are crucial for my self-esteem [N]	4	3	2	1	-1	-2
6.	The opinions of my neighbors are crucial for my self-esteem [N]	4	3	2	1	-1	-2
7.	The opinions of my community are crucial for my self-esteem [N]	4	3	2	1	-1	-2

[51] C7. [SHOW CARD C7] Please indicate how much each of the factors listed below brings you a sense of belonging to the community in which you live?

		A lot	A fair amount	Not very much	Not at all	(Don't know)	(Refuse to answer)
1.	Meetings at the yard/common places to meet and discuss any questions (personal life, community life, politics, whatever) with community members [N]	4	3	2	1	-1	-2
2.	Meetings with other parents in school or kindergarten	4	3	2	1	-1	-2
3.	Relations with relatives [N]	4	3	2	1	-1	-2
4.	Relations with friends [N]	4	3	2	1	-1	-2
5.	Relations with people who are held respect inside community [N]	4	3	2	1	-1	-2
6.	Relations with community "authorities" of the community[N]	4	3	2	1	-1	-2
7.	Relations with mayor/municipality members [N]	4	3	2	1	-1	-2
8.	I don't have sense of belonging regarding my community [N]	4					

[87] C8. If you had the chance, would you leave Armenia for permanent residence in another country? [READ OUT]
[INTERVIEWER! ONLY ONE ANSWER.]

Yes	4	GO TO THE QUESTION C10
Somewhat yes	3	
Somewhat no	2	
No	1	
(Don't know)	-1	
(Refuse to answer)	-2	

[88] C9. [SHOW CARD C9] Please indicate the level of importance for each of the following possible reasons of your willingness to leave..

		Very important	Somewhat important	Not at all important	(Don't know)	(Refuse to answer)
1.	Economic and employment opportunities for me/household members[AFEMP]	3	2	1	-1	-2
2.	Perspectives for my children both regarding education and regarding employment [AFFAM]	3	2	1	-1	-2
3.	Respect for human rights/feeling of security for me/household members [AFSEC]	3	2	1	-1	-2
4.	My relatives/friends already live there [AFREL]	3	2	1	-1	-2
5.	I don't feel needed here [AFDEM]	3	2	1	-1	-2
6.	Other/specify [AFOTH]	3	2	1	-1	-2

[52] C10. [SHOW CARD C10] This list has various groups of people. Could you please indicate any that you would not like to have as neighbors?

	MENTIONED	NOT MENTIONED
Drug addicts	1	0
People of a different ethnicity	1	0
People who have AIDS	1	0
Heavy drinkers	1	0
Unmarried couples living together	1	0
People of a different religious beliefs	1	0
People with different sexual orientation	1	0
People who speak a different language	1	0
People with disabilities	1	0
Homeless people	1	0
Rich people	1	0
Other/specify	1	0
(Don't know)	-1	
(Refuse to answer)	-2	

[90] C11. [SHOW CARD C11] How much do you agree or disagree that it is possible to belong to the Armenian society and....

		Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	(Don't know)	(Refuse to answer)
1.	Not belong to the Armenian Apostolic Church. [N]	4	3	2	1	-1	-2
2.	Not share national ideals and values. [N]	4	3	2	1	-1	-2
3.	Not speak the national language. [N]	4	3	2	1	-1	-2
4.	Not be a citizen of the Republic of Armenia. [N]	4	3	2	1	-1	-2
5.	Belong to an ethnic group different from Armenians [N]	4	3	2	1	-1	-2

[91] C12. [SHOW CARD C12] Can you describe how you feel towards?

		Strongly positive	Rather positive	Rather negative	Strongly negative	(Don't know)	(Refuse to answer)
1.	Yourself [N]	4	3	2	1	-1	-2
2.	Your family [N]	4	3	2	1	-1	-2
3.	Your coworkers [N]	4	3	2	1	-1	-2
4.	Your neighbors [N]	4	3	2	1	-1	-2
5.	Your friends [N]	4	3	2	1	-1	-2
6.	Your relatives [N]	4	3	2	1	-1	-2
7.	Strangers [N]	4	3	2	1	-1	-2

[92] C13. [SHOW CARD C13] Overall how much do you trust each of the institutions listed below?

		A lot	A fair amount	Not very much	Not at all	(Don't know)	(Refuse to answer)
1.	Army [TRARMY]	4	3	2	1	-1	-2
2.	Banks [TRB]	4	3	2	1	-1	-2
3.	Court system [TRCS]	4	3	2	1	-1	-2
4.	NGOs [TRNGO]	4	3	2	1	-1	-2
5.	Parliament	4	3	2	1	-1	-2
6.	Executive government (Prime minister and ministers) [TREG]	4	3	2	1	-1	-2
7.	President [TRPRES]	4	3	2	1	-1	-2
8.	Police [TRPOL]	4	3	2	1	-1	-2
9.	Media [TRMED]	4	3	2	1	-1	-2
10.	Marzpetaran [TRMARZ]	4	3	2	1	-1	-2
11.	Mayor [TRMAY]	4	3	2	1	-1	-2
12.	Municipality [TRMUN]	4	3	2	1	-1	-2
13.	Religious institutions [TRREL]	4	3	2	1	-1	-2
14.	Ombudsman [TROMBUD]	4	3	2	1	-1	-2
15.	International organizations [TRINT]	4	3	2	1	-1	-2
16.	Schools [TRSCH]	4	3	2	1	-1	-2
17.	Universities and higher education institutions [TRINST]	4	3	2	1	-1	-2
18.	Health institutions	4	3	2	1	-1	-2

[93] C14. [SHOW CARD C14] Who do you trust in your village/community? Please mark two the most trusted to the least trusted. [INTERVIEWER! Write code '1' along the one you most trust, code '2' along the one next trusted and so on.]

Teachers	
Mayor	
Municipality	
Elderly people	
People who are respected inside community	
Community "authorities"	
Other/specify	
No one	
(Don't know)	-1
(Refuse to answer)	-2

[94] C15. [SHOW CARD C15] How much do you trust the following groups listed below?

		A lot	A fair amount	Not very much	Not at all	(Don't know)	(Refuse to answer)
1.	People in your family [TRNFAM]	4	3	2	1	-1	-2
2.	People in your neighborhood [TRNEIGH]	4	3	2	1	-1	-2
3.	People in your surrounding village/town/region [TRNMARZ]	4	3	2	1	-1	-2
4.	People in your country [TRARM]	4	3	2	1	-1	-2
5.	People who you do not know [TRNSTR]	4	3	2	1	-1	-2

[95] C16. [SHOW CARD C16] Using a scale of 1 to 10, where '1' means that most people try to take advantage of you if they got the chance and '10' means that they try to be fair. Please indicate the level at which you think most people try to take advantage of you if they got the chance or they try to be fair.

People try to take advantage if they got chance									People try to be fair	(Don't know)	(Refuse to answer)
1	2	3	4	5	6	7	8	9	10	-1	-2

[96] C17. [SHOW CARD C17] Using a scale of 1 to 10, where '1' means absolutely satisfied and '10' means completely dissatisfied, please indicate how satisfied are you with your life as a whole?

I am completely dissatisfied with my life as a whole									I am absolutely satisfied with my life as a whole	(Don't know)	(Refuse to answer)
1	2	3	4	5	6	7	8	9	10	-1	-2

[97] C18. [SHOW CARD C18] Please tell me for each statement whether you rather agree or rather disagree with each statement. SINGLE RESPONSE FOR EACH ROW

	rather disagree	rather agree	NA	Don't know
I am optimistic about the future	1	2	-5	-1
In order to get ahead nowadays you are forced to do things that are not correct	1	2	-5	-1
I feel left out of society	1	2	-5	-1
Good luck is more important than hard work for success	1	2	-5	-1
Life has become so complicated today that I almost can't find my way	1	2	-5	-1

SECTION R. DEMOGRAPHICS

[53]DEM1. [SHOW CARD DEM1] I'd like to ask a few questions about your household. CODE GENDER OF RESPONDENT IN GRID BELOW. Starting with yourself, what is your age?

Indicate the No of the respondent	Sex Male=1 Female =2	Age	Relationship to the head of the household A.	Completed Education C.	Child* is enrolled in: D.	Main reason for not enrolled in kindergarten: E.	Main reason for not enrolled in education F.
1	2	3	4	6	7	8	9
01							
02							
03							
04							
05							
06							
07							
08							
09							
10							

[99] DEM2. Relationship to the head of the household- SINGLE RESPONSE

Head of household	1
Spouse or partner of Household Head	2
Child of Household Head and / or Spouse or partner	3
Parent of Household Head and / or Spouse or partner (grandfather, grandmother)	4
Other relatives of Household Head and / or Spouse or partner (grandson, nephew, son-in-law)	5
Other (other unrelated persons living in the household, friends living together)	6

[100]DEM3. Education- SINGLE RESPONSE

No degree	1
Primary school (6/7 – 9/10)	2
Basic education (10/11 – 13/14)	3
Secondary vocational (14/15 – 18/19)	4
Secondary gymnasium (14/15 – 18/19)	5
Vocational education following secondary education / college	6
First level university degree (BA)	7
Second level university degree (MA)	8
Post university degree (PhD, specialization)	9

[101]DEM4. Child is enrolled in: SINGLE RESPONSE

Kindergarten	1
Primary school (6/7 - 9/10)	2
Basic education (10/11 - 13/14)	3
Secondary vocational (14/15 - 18/19)	4
Secondary gymnasium (14/15 - 18/19)	5
Vocational education following secondary education / college	6
First level university degree (BA)	7
Second level university degree (MA)	8
Post university degree (PhD, specialization)	9
Is not enrolled in any educational institution	10

[102]DEM5. Reasons for not enrolled in kindergarten: SINGLE RESPONSE

Child is too young	1
Service is too expensive	2
The kindergarten is too far away	3
Bad quality of service	4
No need/prefers to stay at home	5
No vacancies or places available	6
Other (specify).....	7

[103]DEM6. Reasons for not enrolled in education: SINGLE RESPONSE

Lack of money for textbooks	1
Lack of money for clothes	2
Lack of money for transport	3
Child is working/employed	4
Need of child's labour in the household	5
Married	6
He/she reached necessary level of education	7
Expelled	8
Education will not bring any value for him/her	9
Other (specify).....	10

THANK YOU.

T3. Time the interview finished: [TIMEFIN]

Hour Minute

[INTERVIEWER! USE 24-HOUR CLOCK.]

Please note that according to the existing practice of conducting this kind of survey, some interviews will be checked by our company a few weeks after the date of the interview. We cannot know in advance whether our interview will be checked; but in case if another representative of our research center happens to check whether we had this interview today, please do not be surprised.

The only goal of such a check is to make sure that the interviews were conducted according to the required standards of quality. In the event of such a check, please note that all your answers will remain strictly confidential.

[INTERVIEWER! ANSWER THE FOLLOWING QUESTIONS IMMEDIATELY AFTER FINISHING THE INTERVIEW.]

INTERVIEWER ASSESSMENT FORM

W1. Was anybody but you and the respondent him/herself able to listen to the respondent's answers during the interview? [LISTENO]

Yes, during the entire interview.	1
Yes, most of the time.	2
No.	3

W2. Overall, would you say that the respondent's attitude toward the interview was: [RESPATN]
[INTERVIEWER! WRITE CODE '1' IN ALL ROWS WHERE THE OPTION CORRESPONDS TO THE RESPONDENT'S ATTITUDE, AND CODE '0' OTHERWISE.]

Indifferent [N]	
Interested, involved [RESPINT]	
Friendly [RESPFRN]	
Impatient [RESPIMP]	
Worried, nervous [RESPWOR]	
or Hostile [RESPHOS]	

W3. How often did the respondent ask for clarification on the questions? [CIRCLE ONE ANSWER] [FRQCLAR]

Never	1
Just for a few questions (fewer than ten)	2
For some questions, but not that many (approximately between 10 and 20)	3
For a substantial number of questions, but less than half the interview	4
Throughout most of the interview, or through the entire interview	5

W4. How often was the respondent distracted during the interview? [CIRCLE ONE ANSWER] [FRQDIST]

Never	1
Just for a few questions (fewer than ten)	2
For some questions, but not that many (approximately between 10 and 20)	3
For a substantial number of questions, but less than half the interview	4
Throughout most of the interview, or through the entire interview	5

W5. How often did you feel that the respondent lacked knowledge about the questions you asked? [FRQKNOW]

Never	1
Just for a few questions (fewer than ten)	2
For some questions, but not that many (approximately between 10 and 20)	3
For a substantial number of questions, but less than half the interview	4
Throughout most of the interview, or through the entire interview	5

W6. How often did you feel the respondent was reluctant to answer the questions? [FRQRLCT]

Never	1
Just for a few questions (less than ten)	2
For some questions, but not that many (approximately between 10 and 20)	3
For a substantial number of questions, but less than half the interview	4
Throughout most of the interview, or through the entire interview	5

W7. Did the respondent appear to you: [CIRCLE ONE ANSWER] [RESPSIN]

Completely honest,	1
Mostly honest,	2
Mostly dishonest,	3
or Completely dishonest?	4

W8. Would you say that the respondent's behavior during the interview was mostly: [RESPCOM]

Comfortable,	1
Neutral,	2
or Nervous.	3

W9. On a scale of 1 to 5, how would you rate the respondent's level of intelligence? [RESPINL]

Not at all intelligent	1
Not very intelligent	2
Average	3
Intelligent	4
Very intelligent	5

W10. In the end of interview, the respondent was: [N]

[INTERVIEWER! WRITE CODE '1' IN ALL ROWS WHERE THE OPTION CORRESPONDS TO THE RESPONDENT'S ATTITUDE, AND CODE '0' OTHERWISE.]

Indifferent	
Enthusiastic	
Worried about the time	
Bored	
Irritated	

W11. Has this interview been completed? [INTCOMP]

Yes	1	→ FINISH
No	0	→ ANSWER W12

W12. Please write the number of the last question answered by the respondent: [LASTQUE]

OBSERVED INFORMATION

W13. Conditions in the entrance of the property:

Excellent: Clean; Ring outside the house; Entrance guard; Entrance door intercom	1
Average: Not locked; generally clean floor, dirty walls; all lights are working	2
Poor: Dirty floor and walls; run down impression; some, or no working lights	3

W14. Conditions in the property:

Elite - luxury impression, most of the furniture and clothes look of brand quality; demonstrated high living standard; Pieces of expensive art	1
Higher middle class - some items look expensive, some not; few brand-class items; the property could be not repaired since several years; Pieces of art	2
Lower middle class - mainly cheap items with some expensive as a big TV or refrigerator; some parts are repaired and some look not repaired since more than 5 years; No or cheap pieces of art	3
Poor - very cheap furniture and clothes; most of the necessary equipment is there, though some could be out of order; the kitchen equipment could be since; more than 20 years; No or very cheap pieces of art	4
Slum - extremely poor; very cheap clothes and run-down furniture and equipment; Normally, no pieces of art	5
NA	

Thank You