Household Survey

November, 2010

CARDS

CARD Q8

1. Corruption cannot be reduced at all
2. Corruption can be reduced to a certain degree
3. Corruption can be substantially reduced
4. Corruption can be substantially reduced

CARD Q9

1. Corrupt to a great extent
2. Corrupt to some extent
3. Corrupt to a very limited extent
4. Not corrupt at all

CARD Q10

1. Very common
2. Somewhat common
3. Somewhat rare
4. No common or non existent

CARD Q11

1. Healthcare (policlinics, hospitals, etc.)
2. Education (kindergartens, schools, universities, etc.)
3. State Registrar (registration of private companies, NGOs, etc.)
4. The Prosecution
5. Military (army)
6. Electoral system/processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)
7. Customs authorities
8. Tax service
9. Licenses/certificates/permits issuing
10. Traffic police
11. Police (excluding traffic police)
12. Cadastre
13. Notary services
14. Social security (pensions, welfare, etc.)
15. Communication (phone, internet providers, etc.)
16. Utilities (water, gas, electricity, etc.)
17. Municipal services (garbage collection, issuing permits, etc.)
18. Urban development (land use permits, construction, etc.)
19. Business sector
20. Mass media (TV companies, radio, newspapers, etc.)
21. Political parties
22. NGOs
23. Church

CARD Q14

1. Personal experience (you have had to provide cash, gifts, or favor)
2. Talk with relatives or family
3. Talk with friends and acquaintances
4. Information about corruption given by NGOs (corruption awareness)
5. Information provided by the media (TV, radio, newspapers, internet, etc…)

CARD 15

1. H1 National Television
2. “Yerkir Media” TV
3. “Shant” TV
4. “Armenia” TV
5. H2 TV
6. ALM TV
7. “Kentron” TV
8. RTR TV
9. ORT TV
10. Public Radio of Armenia
11. Radio Liberty/Azatutiun Radiokayan
12. Radio “Hay FM”
13. “Chorord Ishkhanutiun” newspaper
14. “Aravot” newspaper
15. “Azg” newspaper
16. “Hayots Ashkharh” newspaper
17. “Haykakan Zhamanak” newspaper
18. “Yerkir” newspaper
19. “Hayastani Hanrapetutiun” newspaper
20. “Golos Armenii” newspaper
21. “Iravunk” newspaper
22. Regional (local) TV
23. Regional (local) newspaper
24. www.a1plus.am

ø²ðî Q19

[Up to 3 responses]

1. There is no other way to get things done
2. To avoid punishment/sanctions
3. To avoid higher official payments
4. To speed up the processes/procedures
5. To be treated (served) appropriately
6. To get preferential treatment/privileges
7. To have alternative source of income
8. The practice of obligatory (illegal) “payments” to supervisors

CARD Q26-29

1. State-guaranteed free birth assistance
2. Healthcare, except state guaranteed free birth assistance
3. Education (kindergartens, schools, universities, etc.)
4. State Registrar (registration of private companies, NGOs, etc.)
5. Military (army)
6. The Prosecution)
7. Courts
8. Court Decisions Enforcement Office (Office of the Court)
9. Customs authorities
10. Tax service
11. licenses/certificates/permits issuer
12. Traffic police
13. Police (excluding traffic police)
14. Cadastre
15. Notary services
16. Social security (pensions, welfare, etc.)
17. Communication (phone, internet providers, etc.)
18. Utilities (water, gas, electricity, etc.)

CARD Q33

1. All Cases
2. Most Cases
3. Rare Cases
4. No Cases at all

CARD Q39

1. Mayor Office
2. Community authorities
3. Police
4. Public Prosecution Office
5. Special Investigation Bureau
6. Regional Authorities (marzpetaran)
7. Courts
8. Anti-Corruption Strategy Monitoring Commission
9. Office of the Prime minister
10. Office of the President of the RA
11. Chamber of Control
12. Human Rights Defender
13. International organizations
14. Your MP
15. Local self-governance bodies
16. Independent NGO anticorruption centers

CARD Q43-Q44

1. Abstain from paying bribes for public services
2. Refuse to make favors to officials or to their relatives related with my job
3. Report corrupt behavior of public officials to NGO anticorruption center
4. Report corrupt officials behavior to competent authorities
5. File a lawsuit against the corrupt official
6. Participate in awareness campaigns against corruption
7. Participate and support an anticorruption educational campaign

CARD Q49

[Multiple responses allowed]

1. Information about citizens' rights in the area of corruption
2. Information about citizens' obligations in the area of corruption
3. Information about anticorruption legislation
4. Information about institutions you may complain about officials' corrupt behavior
5. Free legal advice to formulate your corruption complaint
6. Free legal support in collecting information and evidence related to corruption cases
7. Free legal support in development and submission of corruption case documents
8. Free representation in court
9. Anticorruption awareness activities
10. Anticorruption education activities

CARD Q50A- Q50B

1. Anti-Corruption Strategy Monitoring Commission

2. Human Rights Defender

3. Chamber of Control

CARD Q55

1. Anticorruption Strategy
2. Ministry of Health Hotline
3. Signing of international conventions
4. Traffic police reform
5. Customs Transparency of Calculations

CARD Q62

1. Discussed developments on the national scene with acquaintances
2. Discussed developments in your community with acquaintances
3. Took part in public demonstrations
4. Signed a petition
5. Attended condominium association meeting
6. Attended community council meeting
7. Took part in an initiative to address a community concern or problem
8. Participated in an organized group to discuss issues of importance for your community or the nation
9. Attended a neighborhood meeting, a town council meeting or other meeting convened by the municipality/mayor

CARD Q63

No control at all									Complete control
1	2	3	4	5	6	7	8	9	10

CARD D8

1. I have my own business/Self-employed without employees
2. I have my own business/ Self-employed with employees
3. Small family business/ household production
4. Employed by big or middle private company/organization
5. Employed by state company/organization
6. Employed by international/foreign company/organization
7. Employed by local or foreign non-governmental organization

CARD D9

1. Up to 19.000 AMD
2. 19.001 – 38.000 AMD
3. 38.001 – 95.000 AMD
4. 95.001 – 152.000 AMD
5. 152.001 – 304.000 AMD
6. 304.001 – 456.000 AMD
7. 456.001 AMD and more

CARD D10

1. We do not have enough money even for food

2. We have enough money for food, but buying clothes is difficult

3. We have money for food and clothes; we can save some, but we do not have enough money to buy expensive things, like a car

4.We can afford some expensive things, like a car, but not an apartment or a country house

4. We can afford anything we want including an apartment or a country house