



**CRRC-Armenia**  
Civic Engagement in Local Governance (CELoG)

*Additional questions*

T2. Cluster Number |\_\_|\_\_|\_\_|\_\_|

The interviewee can be someone either well aware of the activities of the LSG bodies, or well-known in the local community. For instance, the interviewee can be a principal of a school, a school administrator, a head of an NGO or a business, except the head of the community and present avagani members. Please, identify the respondent in advance by yourself or ask in the community.

**Preface**

*Interviewer:* Hello, my name is /last name and first name/. I represent the Caucasus Research Resource Center-Armenia Foundation and collect data for the “Communities Finance Officers Association” NGO within the framework of CeLoG program aimed at enhancing citizen’s participation in local self-governance. The findings will be used within the framework of CeLoG project, for providing citizens with better opportunities and new methods to participate in local self-governance.

The information you provide will be treated confidentially and will be used for research purposes only.

Now I will list a number of areas of public administration and will ask you only three questions about them.

**Notes: Do not read out loud the following options :** “-5” not applicable, “-9” do not know/ difficult to say  
“-8” no answer/refuse to answer

		1	2	3	
<p><b>1. In your opinion who manages each of the following</b></p> <p>[Accept only one answer: 0. <i>Nobody</i>, 1. <i>Central government</i> 2. <i>LSG bodies</i> 3. <i>NGOs</i> 4. <i>Private business</i> 5. <i>Community members</i>]</p> <p><b>2. And who should manage?</b></p> <p>[0. <i>Nobody</i>, 1. <i>Central government</i> 2. <i>LSG bodies</i> 3. <i>NGOs</i> 4. <i>Private business</i> 5. <i>Community members</i>]</p> <p><b>3. How good or bad are the following services provided in your community?</b></p> <p>[1. <i>Very bad</i>, 2. <i>Bad</i>, 3. <i>Neither bad, nor good</i>, 4. <i>Good</i>, 5. <i>Very Good</i>]</p> <p><b>Continuation</b></p>					
	<b>Education</b>				
	Kindergartens				
	Primary schools				
	Secondary schools				
	High schools				
	<b>Healthcare</b>				
	Hospital/Medical center				
	Policlinic/Ambulatory				
	<b>Social security</b>				
	Payment of social benefits				
	Provision of employment services				
	Free cafeterias for the financially vulnerable groups				
	Child Protection system				
	Reflection on the problems of the disabled				
Reflection on the problems of the old society members					
Provision of integrated social services					
<b>Culture, sport and recreation</b>					
Library, museum, exhibition hall, cultural center					
Protection of monuments and cultural heritage					
Youth Issues					
Art schools					
Sport schools					
Recreational areas and services					

<p>1. [Show the card] <i>In your opinion, who manages the following fields?</i>  [0. <i>Nobody</i>,  1. <i>Central government</i>  2. <i>LSG bodies</i>  3. <i>NGOs</i>  4. <i>Private business</i>  5. <i>Community members</i>]</p> <p>2. Who should manage?  [0. <i>Nobody</i>,  1. <i>Central government</i>  2. <i>LSG bodies</i>  3. <i>NGOs</i>  4. <i>Private business</i>  5. <i>Community members</i>]</p> <p>3. How good or bad are the following services provided in your community?  [1. <i>Very bad</i>, 2. <i>Bad</i>, 3. <i>Neither bad, nor good</i>, 4. <i>Good</i>, 5. <i>Very Good</i>]</p>	<b>Residential Construction and communal service</b>		
	Building houses for people in need		
	Water supply and sewage		
	Central Heating		
	Intra-community street lighting		
	<b>Environment protection</b>		
	Community Cleaning clean (waste management, sanitary cleaning)		
	Nature Protection		
	Protection of water resources (river, lake, reservoir)		
	Provision of licenses for the utilization of natural resources		
	<b>Transportation</b>		
	Setting the routes for in-community transportation		
	Providing licenses for taxi services		
	Maintaining intra-community roads and bridges		
	<b>Economic relations</b>		
	Agriculture		
	Maintenance of the irrigation system of the community		
	Electricity supply		
	Gas Supply		
	Industry		
	Communication		
	Wholesale and retail trade		
	Hotels and Catering		
	Tourism		
	<b>Not classified</b>		
	Public order and security.		
	Rescue services		
	Civil protection		
	Civil Acts Registration		
	Notary Service		
	Defining local tax rates		
	Definition of local duty and fee rates		
	Collection of local taxes, duties and fees		
Legal protection			
Guaranteeing access for disabled people			

First Name/Last Name \_\_\_\_\_, Gender \_\_\_\_\_, Age \_\_\_\_\_,

Position/Place of Work \_\_\_\_\_

Address \_\_\_\_\_

Telephone Number \_\_\_\_\_