CAUCASUS BAROMETER

2021 2022

June 2022
Yerevan
OUTLINE

- Methodology
- Overview of the respondents
- Media and Internet
- 30 years of independence
- Politics, Power and Democracy
- Trust towards institutions
- Social connections and values
- Perception of the external affairs
- War in Nagorno-Karabakh (2020)
- Economic situation: employment and income
METHODOLOGY

• Data collection: December 18, 2021 – February 4, 2022
• Sample size: 1648 respondents
• Representative of total adult (18+) population
• Proportional representation of the population by regions and type of settlements
• Sampling frame: 2018 list of electoral precincts
• Multi-stage cluster sampling, sampling error: +/- 2.4%
• Household sampling: random walk method
• Selection of respondents: Kish table
• Data collection method: CAPI face-to-face interviews
Overview of the respondents
SOCIO - DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS

Gender:
- Female: 31%
- Male: 69%

Age:
- 18-35: 36%
- 36-55: 33%
- 56+: 31%

Settlement type:
- Capital: 31%
- Urban: 32%
- Rural: 37%

Employment:
- Yes: 48%
- No: 52%

Education:
- Primary education (either complete or incomplete): 1%
- Incomplete secondary education: 7%
- Completed secondary education: 35%
- Secondary technical education: 28%
- Incomplete higher education: 3%
- Completed higher education (BA, MA, or Specialist degree): 25%
- Post-graduate degree: 1%
Media and Internet
What is your main source of information for receiving news about current events in Armenia? n=1638

- TV: 46%
- Social media: 32%
- Internet, except social media: 14%
- Family members: 3%
- Colleagues: 2%
- Neighbors, friends: 2%
- Radio: 2%
- Don’t know: 1%

Which TV station do you trust the most for news on politics and events in Armenia? n=1587

- First (Public) Chanel: 24%
- Armenia TV: 20%
- Shant TV: 16%
- Armnews: 3%
- 5TV: 3%
- Yerkir Media: 2%
- Other: 5%
- I do not trust TV stations: 19%
- I do not watch TV: 8%
Overall, how well do you think TV journalists in Armenia inform the population about what is actually going on in Armenia? n=1570

- Very well: 16%
- Very well: 13%
- 3: 61%
- 4: 6%
- Very poorly: 4%

How strongly do you agree or disagree with the opinion that TV journalists in Armenia are serving interests of people like you? n=1557

- Completely agree: 6%
- 4: 21%
- 3: 29%
- 2: 21%
- Completely disagree: 22%
Could you please tell me how often do you use the Internet?
Do you use the Internet ...

n=1637

Which of the following do you do most frequently when you are browsing the Internet?
n=1292, multiple responses allowed, up to three most frequent activities

- **Every day** 72%
- **At least once a week** 6%
- **At least once a month** 1%
- **Less often** 3%
- **Never** 18%

- **Facebook** 27%
- **Instant messaging and calls** 18%
- **Download/Listen to/Watch music/video/movie** 13%
- **Read, listen to or watch the news, including watching online TV** 13%
- **Search for information** 10%
- **Other social networking** 7%
- **Receive/send emails** 5%
- **Play online games, except gambling** 3%
- **Other** 4%
Do you use the following social media platforms and applications? n=1292

- Facebook: 37%
- Youtube: 31%
- Instagram: 17%
- TikTok: 7%
- Odnoklassniki: 4%
- Vkontakte: 2%
- Twitter: 1%
- Do not use any: 1%

Do you use any of the social media platforms named by you to get information about news and politics? n=1273

- Yes: 16%
- No: 84%

Do you use any of the following messenger platforms and applications? n=1292

- Viber: 33%
- Facebook messenger: 28%
- Whatsapp: 26%
- Telegram: 9%
- Signal: 1%
- Do not use any: 4%

Do you use any of the messenger platforms named by you to get information about news and politics? n=1170

- Yes: 39%
- No: 61%
Overall, what effect would you say online social media has on the way things are going in Armenia today? \( n=1503 \)

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don't know what online social media is</td>
<td>5%</td>
</tr>
<tr>
<td>Mostly negative effect</td>
<td>56%</td>
</tr>
<tr>
<td>Neither positive nor negative effect</td>
<td>24%</td>
</tr>
<tr>
<td>Mostly positive effect</td>
<td>14%</td>
</tr>
</tbody>
</table>

What is the main reason you think that online social media has a mostly positive effect on the way things are going in Armenia today? \( n=804 \)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helping people stay informed and aware</td>
<td>77%</td>
</tr>
<tr>
<td>Communication/connection/community</td>
<td>11%</td>
</tr>
<tr>
<td>Access to news</td>
<td>7%</td>
</tr>
<tr>
<td>Activism and social movements</td>
<td>2%</td>
</tr>
<tr>
<td>Other</td>
<td>2%</td>
</tr>
</tbody>
</table>

Would you say that you are worried about false information, disinfection, or misleading information in Armenia? \( n=1573 \)

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not worried at all</td>
<td>6%</td>
</tr>
<tr>
<td>Rather not worried</td>
<td>4%</td>
</tr>
<tr>
<td>Somewhat worried</td>
<td>21%</td>
</tr>
<tr>
<td>Very much worried</td>
<td>69%</td>
</tr>
</tbody>
</table>

What is the main reason you think that online social media has a mostly negative effect on the way things are going in Armenia today? \( n=804 \)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Misinformation/made up news</td>
<td>63%</td>
</tr>
<tr>
<td>People believing everything/not knowing what to believe</td>
<td>14%</td>
</tr>
<tr>
<td>Hate/harassment/extremism</td>
<td>6%</td>
</tr>
<tr>
<td>To much negativity</td>
<td>7%</td>
</tr>
<tr>
<td>Vanity/drama/impacts on mental health</td>
<td>3%</td>
</tr>
<tr>
<td>Partisanship/polarization/division</td>
<td>3%</td>
</tr>
<tr>
<td>Other</td>
<td>4%</td>
</tr>
</tbody>
</table>
Would you say that lately you have noticed misleading/false information in the internet, including social media regarding ...

- Armenia’s domestic politics in general (n=1471): 78% Yes, 12% No, 10% DN/RA
- Global politics (n=1388): 68% Yes, 19% No, 14% DN/RA
- COVID-19 pandemic (n=1417): 67% Yes, 20% No, 13% DN/RA
- Elections (n=1436): 66% Yes, 22% No, 12% DN/RA
- The 2020 War in Nagorno-Karabakh (n=1480): 82% Yes, 9% No, 9% DN/RA
**How do you know if what you're reading on the internet, including social media, is accurate and reliable? n=957**

- **24%** I compare with other sources
- **8%** I ask someone who I trust if they think the news is real or fake
- **8%** I look at the name of the publisher to see if it is a reputable source of information
- **6%** I look for other signs of authentic news reporting such as writer’s name and publisher
- **3%** I question everything all the time because I am skeptical about everything on the internet
- **3%** I ignore most things I see because I realize most information is questionable
- **3%** I assume what I'm reading must be true because it's published
- **10%** Other
- **35%** I do not check whether it is accurate and reliable

**In your opinion, why do some people or organizations publish misleading/false news/disinformation?**

- **34%** To confuse people and distract from real problems
- **23%** To push forward a specific political agenda or position
- **20%** To earn more clicks/share/views of their content
- **11%** It serves to greater powers for their secret plans
- **5%** To become an influencer on social media
- **2%** To entertain people
- **11%** Other
- **14%** Don’t know
30 years of independence
In your opinion what was the largest success of the government from 1991-1998 (Levon Ter-Petrosyan)?

- Victory in the First Karabakh War (1994): 24%
- Armenia's independence and international recognition: 20%
- Economy / price liberalization: 1%
- Other: 4%
- There were no successes: 51%

In your opinion what was the largest failure of the government from 1991-1998 (Levon Ter-Petrosyan)?

- Energy crisis and shortage of consumer goods ("dark and cold" years): 31%
- Economic downturn / collapse: 25%
- The failure to come to a political settlement of the military victory in the first Karabakh war: 13%
- The lack of control over the country: 7%
- Corruption: 4%
- Inability to build strong state institutions: 2%
- Other: 17%
- There were no failures: 3%

In your opinion what was the largest success of the government from 1991-1998 (Levon Ter-Petrosyan)?

- Armenia's independence and international recognition: 23.5% (29.8% said "I don't know")
- Economy / price liberalization: 20%
- Victory in the First Karabakh War (1994): 1%
- Other: 4%
- There were no successes: 51%

In your opinion what was the largest failure of the government from 1991-1998 (Levon Ter-Petrosyan)?

- Energy crisis and shortage of consumer goods ("dark and cold" years): 31%
- Economic downturn / collapse: 25%
- The failure to come to a political settlement of the military victory in the first Karabakh war: 13%
- The lack of control over the country: 7%
- Corruption: 4%
- Inability to build strong state institutions: 2%
- Other: 17%
- There were no failures: 3%
In your opinion what was the largest success of the government from 1998-2008 (Robert Kocharyan)?

- Economic growth: 31%
- Construction growth: 3%
- Peace and border security: 2%
- Strengthening the state apparatus: 2%
- Complementary foreign policy: 1%
- Membership to the Council of Europe (2001), strengthening relations with European institutions: 1%
- Expanding the regulation and improved control over public services: 1%
- Other: 7%
- There were no successes: 51%

20.1% of the total respondents (n = 1648) mentioned the "I do not know" option.

In your opinion what was the largest failure of the government from 1998-2008 (Robert Kocharyan)?

- The October 2, 1999 terrorist attack on the National Assembly: 22%
- The bloody events of March 1, 2008: 13%
- Withdrawal of the NKR authorities from the negotiations on the settlement of the Karabakh conflict: 12%
- Property - debt settlement - the transfer of Armenia’s strategic assets to Russia: 10%
- Human rights violations: 6%
- Not listening to the voice of public and spreading atmosphere of fear: 5%
- Other: 23%
- There were no failures: 10%

27.2% of the total respondents (n = 1648) mentioned the "I do not know" option.
In your opinion what was the largest success of the government from 2008-2018 (Serj Sargsyan)? n=1245

- Political stability: 8%
- The “and...and” foreign policy (EU-Eurasian Economic Union): 3%
- Improving the business environment: 2%
- Other: 16%
- There were no successes: 72%

In your opinion what was the largest failure of the government from 2008-2018 (Serj Sargsyan)? n=1181

- April (2016) war and territorial losses of the RA: 21%
- Deepening poverty and a new wave of emigration: 16%
- The inability or lack of desire for a political solution to the Nagorno-Karabakh conflict: 11%
- Corruption: 8%
- Abuse of human rights: 5%
- Disproportionate economic growth: 4%
- Weakening of the public administration system - internal political unrest (capture of the Patrol-Guard Service Regiment in 2016): 4%
- Not listening to the voice of the public: 2%
- Other: 23%

22.1% of the total respondents (n = 1648) mentioned the "I do not know" option
25.6% of the total respondents (n = 1648) mentioned the "I do not know" option
In your opinion what was the largest success of the government from 2018-present (Nikol Pashinyan)?

- Giving the hope of democratic development of Armenia in 2018: 12%
- Reducing corruption: 11%
- Strengthening democracy: 8%
- Elimination of the atmosphere of fear ensuring the realization of the right to freedom of speech: 6%
- Construction of infrastructure, especially roads: 6%
- Holding free and fair elections: 4%
- Other: 11%
- There were no successes: 43%

In your opinion what was the largest failure of the government from 2018-present (Nikol Pashinyan)?

- Losing in the Second Artsakh War: 59%
- Insufficient diplomatic efforts to prevent the Second Artsakh War: 14%
- Weakening of the public administration system and poor recruitment: 3%
- Uncertainty of the country’s development prospects: 3%
- Unfinished scandalous court cases (for example R. Kocharyan): 2%
- Other: 14%
- There were no failures: 6%

8.3% of the total respondents (n = 1648) mentioned the "I do not know" option.
7.0% of the total respondents (n = 1648) mentioned the "I do not know" option.
In your opinion what was the largest success of the government?

- 1991-1998: 38% Mentioned, 38% There were no successes, 24% Don’t know
- 1998-2008: 40% Mentioned, 40% There were no successes, 21% Don’t know
- 2008-2018: 24% Mentioned, 54% There were no successes, 22% Don’t know
- 2018-present: 53% Mentioned, 38% There were no successes, 8% Don’t know

In your opinion what was the largest failure of the government?

- 1991-1998: 68% Mentioned, 3% There were no successes, 30% Don’t know
- 1998-2008: 65% Mentioned, 7% There were no successes, 27% Don’t know
- 2008-2018: 70% Mentioned, 5% There were no successes, 26% Don’t know
- 2018-present: 87% Mentioned, 6% There were no successes, 7% Don’t know
### In your opinion what was the largest success of the government?

<table>
<thead>
<tr>
<th>Period</th>
<th>Mentioned</th>
<th>There were no successes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1991-1998</td>
<td>49%</td>
<td>51%</td>
</tr>
<tr>
<td>1998-2008</td>
<td>49%</td>
<td>51%</td>
</tr>
<tr>
<td>2008-2018</td>
<td>28%</td>
<td>72%</td>
</tr>
<tr>
<td>2018-present</td>
<td>57%</td>
<td>43%</td>
</tr>
</tbody>
</table>

### In your opinion what was the largest failure of the government?

<table>
<thead>
<tr>
<th>Period</th>
<th>Mentioned</th>
<th>There were no successes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1991-1998</td>
<td>97%</td>
<td>3%</td>
</tr>
<tr>
<td>1998-2008</td>
<td>90%</td>
<td>11%</td>
</tr>
<tr>
<td>2008-2018</td>
<td>94%</td>
<td>6%</td>
</tr>
<tr>
<td>2018-present</td>
<td>94%</td>
<td>6%</td>
</tr>
</tbody>
</table>
Why was the dissolution of the Soviet Union a good thing for Armenia?

- 80% of respondents believe it was a good thing.
- Armenia became independent: 22%
- There is an opportunity for our culture to flourish: 3%
- Human rights are protected: 3%
- People can start a business for his/her own or engage in commercial activities: 2%
- People can openly express their opinions: 2%
- We can better sustain our language and uniqueness: 2%
- We can elect our own government: 2%
- Other: 1%
- Don’t know: 5%

Why was the dissolution of the Soviet Union a bad thing for Armenia?

- 52% of respondents believe it was a bad thing.
- People’s economic situation has worsened: 16%
- The number of workplaces has declined: 10%
- War started in Nagorno-Karabakh: 5%
- The gap between the rich and the poor has deepened: 2%
- Ties with friends and relatives were severed: 2%
- It is harder to travel in other republics of the former Soviet Union: 2%
- People started judging others according to their ethnic identity and/or religion: 1%
- Services such as healthcare and education are not free anymore: 1%
- Other: 6%
- Don’t know: 5%
Politics
Power
Democracy
Direction in which the country’s domestic politics are going

The right direction

How interested would you say you are in...

Armenian politics (n=1640)
- Not at all interested: 16%
- Quite interested: 20%
- Hardly interested: 22%
- Very interested: 36%

International politics (n=1638)
- Not at all interested: 22%
- Quite interested: 28%
- Hardly interested: 30%
- Very interested: 37%
The first 5 most important problems facing Armenia are presented.  

What do you think is the most important issue facing Armenia at the moment?*

<table>
<thead>
<tr>
<th>Year</th>
<th>Unemployment</th>
<th>Poverty</th>
<th>Inflation</th>
<th>Low wages</th>
<th>Corruption</th>
<th>Unaffordability of healthcare</th>
<th>Unsolved territorial conflicts</th>
<th>Lack of peace in the country</th>
<th>Army strengthening</th>
<th>Unemployment</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>45%</td>
<td>16%</td>
<td>6%</td>
<td>5%</td>
<td>5%</td>
<td>5%</td>
<td>9%</td>
<td>7%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>2019</td>
<td>30%</td>
<td>14%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>9%</td>
<td>7%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>2021</td>
<td>41%</td>
<td>18%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>8%</td>
<td>4%</td>
<td>4%</td>
<td>4%</td>
</tr>
</tbody>
</table>

*The first 5 most important problems facing Armenia are presented.*
Please tell me, to what extent do you agree or disagree to the following statements…

- Sometimes politics and government seem so complicated that a person like me can't really understand what's going on (n=1609)
  - Agree: 83%
  - Neither agree nor disagree: 5%
  - Disagree: 12%

- Public officials don't care much what people like me think (n=1602)
  - Agree: 77%
  - Neither agree nor disagree: 8%
  - Disagree: 15%

- People like me don't have any say in what the government does (n=1606)
  - Agree: 66%
  - Neither agree nor disagree: 8%
  - Disagree: 26%

- No matter whom I vote it won't make a difference (n=1594)
  - Agree: 44%
  - Neither agree nor disagree: 7%
  - Disagree: 50%

- I have a good understanding of the important political issues facing our country (n=1611)
  - Agree: 36%
  - Neither agree nor disagree: 15%
  - Disagree: 49%

- I consider myself well qualified to participate in politics, if I want to do so (n=1615)
  - Agree: 17%
  - Neither agree nor disagree: 5%
  - Disagree: 78%
Are people like yourself treated fairly by the government?  
\[ n=1620 \]

- Completely agree: 12%
- Somewhat agree: 32%
- Somewhat disagree: 24%
- Completely disagree: 32%

Do people like yourself have the right to openly say what they think?  
\[ n=1620 \]

- Yes: 80%
- No: 20%
What kind of expectations did you have from the events of April 2018, also known as “Velvet Revolution” as it happened? n=1621

Did your expectations regarding the Velvet Revolution meet...

- No expectations: 11%
- Negative: 7%
- Positive: 82%

2019:
- Completely or to some extent: 76%
- A little bit or not at all: 24%

2021:
- Completely or to some extent: 44%
- A little bit or not at all: 56%
How democratic is Armenia today? n=1548

- It is not democratic at all: 22%
- It is democratic, but with big problems: 46%
- It is democratic, with insignificant problems: 22%
- It is completely democratic: 10%

Which of these three statements is closest to your opinion? n=1530

- For someone like me, it doesn’t matter what kind of government we have: 29%
- In some circumstances, a non-democratic government can be preferable: 21%
- Democracy is preferable to any other kind of government: 50%
To what extent are you satisfied or dissatisfied with the following?

- The outcomes of the June 20 Snap Parliamentary Elections: 14% Completely satisfied, 14% Rather satisfied, 34% Rather not satisfied, 10% Not satisfied at all
- The work of the newly elected National Assembly of Armenia: 13% Completely satisfied, 16% Rather satisfied, 16% Rather not satisfied, 8% Not satisfied at all
- How high-ranking officials in the Armenian government are appointed: 15% Completely satisfied, 17% Rather satisfied, 15% Rather not satisfied, 11% Not satisfied at all
Please tell me which of the following statements you agree with and to what extent?

- Eventually, everything will be fine in Armenia
- Situation in Armenia will never improve
- Don’t know

2017:
- 47% Agree with neither
- 1% Situation in Armenia will never improve
- 6% Don’t know

2019:
- 1% Agree with neither
- 80% Eventually, everything will be fine in Armenia
- 4% Don’t know

2021:
- 15% Situatio in Armenia will never improve
- 15% Eventually, everything will be fine in Armenia
- 2% Don’t know
- 5% Agree with neither
Trust towards institutions
How much do you trust /distrust the following institutions?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Fully trust</th>
<th>Rather trust</th>
<th>Neither trust nor distrust</th>
<th>Fully distrust</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ombudsman n=1614</td>
<td>21.4</td>
<td>12.0</td>
<td>6.7</td>
<td>3.8</td>
</tr>
<tr>
<td>Army n=1617</td>
<td>22.7</td>
<td>16.1</td>
<td>7.7</td>
<td>4.1</td>
</tr>
<tr>
<td>EU n=1500</td>
<td>25.1</td>
<td>31.5</td>
<td>15.6</td>
<td>7.8</td>
</tr>
<tr>
<td>Healthcare system n=1627</td>
<td>17.0</td>
<td>29.6</td>
<td>10.0</td>
<td>27.6</td>
</tr>
<tr>
<td>Political parties n=1601</td>
<td>17.0</td>
<td>29.4</td>
<td>12.7</td>
<td>26.3</td>
</tr>
<tr>
<td>Educational system n=1597</td>
<td>17.0</td>
<td>30.1</td>
<td>16.8</td>
<td>24.9</td>
</tr>
<tr>
<td>Religious institutions n=1571</td>
<td>23.9</td>
<td>19.6</td>
<td>12.4</td>
<td>32.1</td>
</tr>
<tr>
<td>President n=1610</td>
<td>17.4</td>
<td>20.2</td>
<td>15.8</td>
<td>40.3</td>
</tr>
<tr>
<td>Banks n=1565</td>
<td>15.0</td>
<td>27.6</td>
<td>15.1</td>
<td>32.9</td>
</tr>
<tr>
<td>UN n=1482</td>
<td>17.4</td>
<td>19.6</td>
<td>14.8</td>
<td>36.3</td>
</tr>
<tr>
<td>Police n=1547</td>
<td>14.5</td>
<td>17.7</td>
<td>12.5</td>
<td>49.1</td>
</tr>
<tr>
<td>NGOs n=1415</td>
<td>15.2</td>
<td>23.7</td>
<td>14.3</td>
<td>28.6</td>
</tr>
<tr>
<td>Court system n=1526</td>
<td>15.0</td>
<td>20.6</td>
<td>12.3</td>
<td>44.4</td>
</tr>
<tr>
<td>Local government n=1630</td>
<td>16.1</td>
<td>28.8</td>
<td>18.7</td>
<td>33.6</td>
</tr>
<tr>
<td>Executive government n=1619</td>
<td>11.2</td>
<td>14.3</td>
<td>15.1</td>
<td>56.8</td>
</tr>
<tr>
<td>Parliament n=1619</td>
<td>11.2</td>
<td>14.3</td>
<td>15.1</td>
<td>56.8</td>
</tr>
<tr>
<td>Media n=1585</td>
<td>7.9</td>
<td>18.3</td>
<td>17.0</td>
<td>55.0</td>
</tr>
</tbody>
</table>
How much do you trust /distrust Healthcare System?
How much do you trust /distrust Educational System?

- **Trust**
- **Neither trust nor distrust**
- **Distrust**
- **DK/RA**

Year:
- 2008
- 2009
- 2010
- 2011
- 2012
- 2013
- 2015
- 2017
- 2019
- 2021
How much do you trust / distrust NGOs?
How much do you trust/distrust Political Parties?

- Trust
- Neither trust nor distrust
- Distrust
- DK/RA

Year:
- 2012: 52%
- 2013: 29%
- 2014: 12%
- 2015: 8%
- 2016: 9%
- 2017: 9%
- 2018: 9%
- 2019: 19%
- 2020: 30%
- 2021: 20%
How much do you trust /distrust Banks?

- **Trust**
- **Neither trust nor distrust**
- **Distrust**
- **DK/RA**

<table>
<thead>
<tr>
<th>Year</th>
<th>Trust</th>
<th>Neither trust nor distrust</th>
<th>Distrust</th>
<th>DK/RA</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008</td>
<td>49%</td>
<td>18%</td>
<td>20%</td>
<td>4%</td>
</tr>
<tr>
<td>2009</td>
<td>44%</td>
<td>19%</td>
<td>27%</td>
<td>4%</td>
</tr>
<tr>
<td>2010</td>
<td>42%</td>
<td>20%</td>
<td>28%</td>
<td>4%</td>
</tr>
<tr>
<td>2011</td>
<td>43%</td>
<td>26%</td>
<td>26%</td>
<td>4%</td>
</tr>
<tr>
<td>2012</td>
<td>44%</td>
<td>25%</td>
<td>24%</td>
<td>4%</td>
</tr>
<tr>
<td>2013</td>
<td>43%</td>
<td>25%</td>
<td>30%</td>
<td>4%</td>
</tr>
<tr>
<td>2014</td>
<td>35%</td>
<td>26%</td>
<td>33%</td>
<td>4%</td>
</tr>
<tr>
<td>2015</td>
<td>34%</td>
<td>24%</td>
<td>34%</td>
<td>4%</td>
</tr>
<tr>
<td>2016</td>
<td>41%</td>
<td>24%</td>
<td>33%</td>
<td>4%</td>
</tr>
<tr>
<td>2017</td>
<td>43%</td>
<td>22%</td>
<td>34%</td>
<td>4%</td>
</tr>
<tr>
<td>2018</td>
<td>36%</td>
<td>17%</td>
<td>36%</td>
<td>4%</td>
</tr>
<tr>
<td>2019</td>
<td>43%</td>
<td>17%</td>
<td>34%</td>
<td>4%</td>
</tr>
<tr>
<td>2020</td>
<td>43%</td>
<td>17%</td>
<td>34%</td>
<td>4%</td>
</tr>
</tbody>
</table>

**Note:** The graph shows the percentage of respondents for each category from 2008 to 2021. The data indicates a trend of decreasing trust in banks over this period.
How much do you trust /distrust Police?

- **Trust**
- **Neither trust nor distrust**
- **Distrust**
- **DK/RA**

- 2008: 43%
- 2009: 33%
- 2010: 19%
- 2011: 27%
- 2012: 49%
- 2013: 45%
- 2014: 40%
- 2015: 47%
- 2016: 37%
- 2017: 46%
- 2018: 51%
- 2019: 57%
- 2021: 19%

- 2008: 5%
- 2009: 5%
- 2010: 4%
- 2011: 5%
- 2012: 3%
- 2013: 5%
- 2014: 4%
- 2015: 4%
- 2016: 3%
- 2017: 5%
- 2018: 3%
- 2019: 5%
- 2021: 5%
How much do you trust/distrust Army?

- Trust: 83%, 82%, 76%, 73%, 66%, 81%
- Distrust: 27%, 12%, 8%, 3%, 1%, 9%
- Neither trust nor distrust: 1%, 1%, 1%, 1%, 1%, 1%

How much do you trust /distrust Local Government?

- Trust: 42%, 32%, 40%, 35%, 36%, 33%, 41%, 52%, 52%
- Neither trust nor distrust: 29%, 33%, 27%, 27%, 29%, 22%, 21%, 22%, 29%
- Distrust: 23%, 22%, 26%, 27%, 29%, 22%, 23%, 23%, 30%
- DK/RA: 6%, 4%, 7%, 5%, 5%, 6%, 5%, 3%, 1%
How much do you trust /distrust the President?

- Trust
- Neither trust nor distrust
- Distrust
- DK/RA

Percentage distribution from 2008 to 2021:

- 2008: 51%
- 2009: 59%
- 2010: 36%
- 2011: 61%
- 2012: 41%
- 2013: 54%
- 2014: 65%
- 2015: 79%
- 2016: 52%
- 2017: 28%
- 2018: 28%
- 2019: 20%
- 2020: 17%
- 2021: 17%

**Sources:**
- CRRC
- Other data sources
How much do you trust/distrust the Parliament?

- Trust
- Neither trust nor distrust
- Distrust
- DK/RA


- 2008: Trust 47%, Distrust 26%, Neither trust nor distrust 7%
- 2009: Trust 35%, Distrust 30%, Neither trust nor distrust 9%
- 2010: Trust 48%, Distrust 29%, Neither trust nor distrust 7%
- 2011: Trust 36%, Distrust 28%, Neither trust nor distrust 6%
- 2012: Trust 50%, Distrust 27%, Neither trust nor distrust 5%
- 2013: Trust 37%, Distrust 30%, Neither trust nor distrust 11%
- 2015: Trust 50%, Distrust 14%, Neither trust nor distrust 11%
- 2017: Trust 66%, Distrust 17%, Neither trust nor distrust 7%
- 2019: Trust 28%, Distrust 17%, Neither trust nor distrust 3%
- 2021: Trust 71%, Distrust 13%, Neither trust nor distrust 2%
How much do you trust /distrust Executive Government (Prime Minister / Ministers)?

- DK/RA: 8% in 2008, 5% in 2009, 9% in 2010, 6% in 2011, 4% in 2012, 4% in 2013, 7% in 2015, 5% in 2017, 2% in 2019, 2% in 2021.
How much do you trust/distrust Media?

- Trust
- Neither trust nor distrust
- Distrust
- DK/RA

2008: Trust - 39%, Distrust - 25%
2009: Trust - 40%, Distrust - 24%
2010: Trust - 40%, Distrust - 23%
2011: Trust - 36%, Distrust - 25%
2012: Trust - 41%, Distrust - 21%
2013: Trust - 40%, Distrust - 24%
2014: Trust - 39%, Distrust - 23%
2015: Trust - 39%, Distrust - 23%
2016: Trust - 36%, Distrust - 29%
2017: Trust - 39%, Distrust - 34%
2018: Trust - 36%, Distrust - 21%
2019: Trust - 36%, Distrust - 21%
2020: Trust - 19%, Distrust - 24%
2021: Trust - 69%, Distrust - 19%

2008: Neither trust nor distrust - 5%
2009: Neither trust nor distrust - 6%
2010: Neither trust nor distrust - 2%
2011: Neither trust nor distrust - 7%
2012: Neither trust nor distrust - 4%
2013: Neither trust nor distrust - 6%
2014: Neither trust nor distrust - 6%
2015: Neither trust nor distrust - 6%
2016: Neither trust nor distrust - 6%
2017: Neither trust nor distrust - 6%
2018: Neither trust nor distrust - 6%
2019: Neither trust nor distrust - 3%
2020: Neither trust nor distrust - 1%
2021: Neither trust nor distrust - 3%
How much do you trust /distrust Religious Institutions to which you belong?

Trust

- 2008: 77%
- 2009: 75%
- 2010: 59%
- 2011: 66%
- 2012: 76%
- 2013: 67%
- 2014: 67%
- 2015: 79%
- 2016: 75%
- 2017: 79%
- 2018: 76%
- 2019: 66%
- 2020: 59%
- 2021: 43%

Neither trust nor distrust

- 2008: 4%
- 2009: 5%
- 2010: 8%
- 2011: 7%
- 2012: 10%
- 2013: 3%
- 2014: 7%
- 2015: 6%
- 2016: 2%
- 2017: 4%
- 2018: 9%
- 2019: 8%
- 2020: 2%
- 2021: 4%

Distrust

- 2008: 4%
- 2009: 12%
- 2010: 16%
- 2011: 14%
- 2012: 12%
- 2013: 9%
- 2014: 9%
- 2015: 33%
- 2016: 12%
- 2017: 4%
- 2018: 9%
- 2019: 8%
- 2020: 2%
- 2021: 19%

DK/RA

- 2008: 10%
- 2009: 9%
- 2010: 7%
- 2011: 9%
- 2012: 12%
- 2013: 7%
- 2014: 12%
- 2015: 6%
- 2016: 2%
- 2017: 7%
- 2018: 12%
- 2019: 9%
- 2020: 4%
- 2021: 4%
How much do you trust /distrust the Ombudsman?

- Trust: 81%
- Neither trust nor distrust: 42%
- Distrust: 28%
- DK/RA: 29%
How much do you trust /distrust the European Union?

2008: Trust 36%, Distrust 21%, Neither trust nor distrust 23%
2009: Trust 34%, Distrust 22%, Neither trust nor distrust 26%
2010: Trust 35%, Distrust 20%, Neither trust nor distrust 25%
2011: Trust 33%, Distrust 21%, Neither trust nor distrust 25%
2012: Trust 30%, Distrust 18%, Neither trust nor distrust 22%
2013: Trust 33%, Distrust 22%, Neither trust nor distrust 22%
2014: Trust 33%, Distrust 24%, Neither trust nor distrust 28%
2015: Trust 28%, Distrust 21%, Neither trust nor distrust 24%
2016: Trust 27%, Distrust 21%, Neither trust nor distrust 24%
2017: Trust 29%, Distrust 20%, Neither trust nor distrust 23%
2018: Trust 29%, Distrust 18%, Neither trust nor distrust 16%
2019: Trust 29%, Distrust 18%, Neither trust nor distrust 16%
2020: Trust 24%, Distrust 16%, Neither trust nor distrust 8%
2021: Trust 53%, Distrust 8%, Neither trust nor distrust 24%
How much do you trust /distrust the United Nations?

Social connections and values
Generally speaking, would you say that most people in Armenia can be trusted, or that you can’t be too careful in dealing with people?

- **Most people can be trusted**
- **Neutral**
- **You can’t be too careful**

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>15%</td>
<td>17%</td>
<td>18%</td>
<td>17%</td>
<td>16%</td>
<td>10%</td>
<td>20%</td>
</tr>
<tr>
<td></td>
<td>23%</td>
<td>31%</td>
<td>24%</td>
<td>23%</td>
<td>31%</td>
<td>28%</td>
<td>33%</td>
</tr>
<tr>
<td></td>
<td>62%</td>
<td>52%</td>
<td>58%</td>
<td>60%</td>
<td>53%</td>
<td>62%</td>
<td>47%</td>
</tr>
</tbody>
</table>
All things considered, how satisfied are you with your own life as a whole nowadays?  

n=1641

Please tell me which comes closest to your view...  

n=1627

- Satisfied: 60%
- Neither satisfied nor dissatisfied: 21%
- Dissatisfied: 19%

People shape their fate themselves

Neutral

Everything in life is determined by fate
For each of the following statements, please tell me whether it describes your feelings, more or less describes your feelings, or does not describe your feelings?

- **There are enough people to whom I feel close (n=1641)**
  - Describes: 64%
  - More or less describes: 27%
  - Does not describe: 9%

- **There are plenty of people I can rely on when I have problems (n=1635)**
  - Describes: 57%
  - More or less describes: 25%
  - Does not describe: 18%

- **There are many people I can trust completely (n=1639)**
  - Describes: 45%
  - More or less describes: 34%
  - Does not describe: 21%

- **I experience a general feeling of emptiness (n=1622)**
  - Describes: 23%
  - More or less describes: 27%
  - Does not describe: 50%

- **I often feel rejected (n=1629)**
  - Describes: 13%
  - More or less describes: 21%
  - Does not describe: 66%
Please tell me which of the following statements you agree with? n=1614

- People are like children, the government should take care of them like a parent. 69%
- Government is like an employee, the people should be the bosses who control the government. 26%
- Agree with neither 5%
Which of these people would you not wish to have your neighbors most? n=1273

- Homosexuals: 32%
- Drug addicts: 31%
- Criminals: 25%
- People following a religion that is different to yours: 7%
- Other: 5%
Perception of the external affairs
To what extent do you support country’s membership to NATO, European Union, and the continuation of the membership to the Eurasian Economic Union?

- Fully support
- Partially support, partially don’t support
- Rather support
- Rather not support
- Not support at all
- DK/RA
To what extent do you support Armenia becoming a part of the Union State together with Russian Federation and Belarus?

\[ n=1437 \]

- Fully support: 17%
- Rather support: 17%
- Partially support, partially don’t support: 16%
- Rather support: 9%
- Not support at all: 28%
- DK/RA: 12%
In your opinion, which country is currently the main friend of Armenia?

Russia

In your opinion, which country is currently the main enemy of Armenia?

Azerbaijan
The 44-day War in Nagorno-Karabakh
Do you think that the 44-day War in Nagorno-Karabakh/Artsakh was avoidable? n=1540

![Pie chart showing 66% Yes and 34% No responses.]

Thinking about the 44-Day War in Nagorno-Karabakh, has any of your household members...

<table>
<thead>
<tr>
<th>Category</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Participated in Combat</td>
<td>5%</td>
<td>95%</td>
</tr>
<tr>
<td>Injured in war and was rehabilitated</td>
<td>5%</td>
<td>95%</td>
</tr>
<tr>
<td>Lost a job to war</td>
<td>5%</td>
<td>95%</td>
</tr>
<tr>
<td>Lost a property to war</td>
<td>4%</td>
<td>96%</td>
</tr>
<tr>
<td>Fell in war</td>
<td>2%</td>
<td>98%</td>
</tr>
<tr>
<td>Participated in combat as a medical specialist</td>
<td>2%</td>
<td>98%</td>
</tr>
<tr>
<td>Injured in war and became disabled</td>
<td>1%</td>
<td>99%</td>
</tr>
</tbody>
</table>

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Now I will read out several sentences regarding the 44-Day War. Please tell me to what extent you are worried or not about the following...

<table>
<thead>
<tr>
<th>Sentence</th>
<th>Worried</th>
<th>Neutral</th>
<th>Not worried</th>
</tr>
</thead>
<tbody>
<tr>
<td>The 44-Day War will have a negative socio-economic impact on Armenia</td>
<td>91%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>Uncertainty about my and my family’s future</td>
<td>79%</td>
<td>9%</td>
<td>13%</td>
</tr>
<tr>
<td>My and my family’s physical safety</td>
<td>70%</td>
<td>9%</td>
<td>20%</td>
</tr>
<tr>
<td>The 44-Day War will have a negative impact on my / my family members'</td>
<td>63%</td>
<td>13%</td>
<td>23%</td>
</tr>
<tr>
<td>work / income</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Disagreements with family members / relatives over domestic policy</td>
<td>24%</td>
<td>12%</td>
<td>64%</td>
</tr>
<tr>
<td>issues</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
In your opinion, is there a risk of renewed war in Nagorno-Karabakh? n=858

<table>
<thead>
<tr>
<th>Option</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, in 11 years time or later</td>
<td>3</td>
<td>3%</td>
</tr>
<tr>
<td>Yes, in 5-10 years</td>
<td>12</td>
<td>12%</td>
</tr>
<tr>
<td>Yes, in 1-4 years</td>
<td>27</td>
<td>27%</td>
</tr>
<tr>
<td>Yes, in less than one year’s time</td>
<td>11</td>
<td>11%</td>
</tr>
<tr>
<td>There is no risk of resuming the war in a foreseeable future</td>
<td>9</td>
<td>9%</td>
</tr>
<tr>
<td>The war in Nagorno-Karabakh has never ended</td>
<td>19</td>
<td>19%</td>
</tr>
<tr>
<td>Don’t know</td>
<td>20</td>
<td>20%</td>
</tr>
</tbody>
</table>

Various ideas have been proposed for settling the Nagorno-Karabakh conflict. As I mention each idea, please tell me whether you would definitely favor it; might accept it under certain circumstances; or would never accept it.

<table>
<thead>
<tr>
<th>Option</th>
<th>Definitely favor</th>
<th>Accept under certain circumstances</th>
<th>Never accept</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have Nagorno-Karabakh as a formal part of Armenia (n=1585)</td>
<td>78.8</td>
<td>12.1</td>
<td>9.1</td>
</tr>
<tr>
<td>Have Nagorno-Karabakh as an independent country (n=1575)</td>
<td>59.8</td>
<td>20.1</td>
<td>20.1</td>
</tr>
<tr>
<td>Have Nagorno-Karabakh within Russian Federation (n=1569)</td>
<td>23.1</td>
<td>29.5</td>
<td>47.4</td>
</tr>
<tr>
<td>Create a special administrative region that will be jointly governed by Azerbaijan and Armenia (n=1572)</td>
<td>94.3</td>
<td>0.5</td>
<td>1.6</td>
</tr>
<tr>
<td>Have Nagorno-Karabakh with a high degree of autonomy within Azerbaijan (n=1584)</td>
<td>97.9</td>
<td>0.5</td>
<td>1.0</td>
</tr>
<tr>
<td>Have Nagorno-Karabakh in Azerbaijan without autonomy (n=1588)</td>
<td>98.2</td>
<td>0.8</td>
<td>1.0</td>
</tr>
</tbody>
</table>

Don't know 20%
As a result of the November 9, 2020 trilateral ceasefire statement, direct transportation links between Armenia and Azerbaijan should be opened. Do you perceive opening direct transportation links between Armenia and Azerbaijan ... 

n=1570

In your opinion, what should be the general goal of Armenia in terms of the territories of Nagorno-Karabakh? n=1547

- Maintain current status-quo in terms of borders: 26%
- Recovering territories comprising the borders of the former Nagorno-Karabakh Autonomous Oblasts: 32%
- Recovering all territories controlled by Nagorno-Karabakh prior to the 44-Day War: 42%

[Bar chart showing the distribution of responses]
Please tell me to what extent do you agree or disagree with each of the statements?

The operation of the transportation link between western regions of Azerbaijan and Nakhijevan ...

is a threat to Armenia’s national security (n=1553)

<table>
<thead>
<tr>
<th></th>
<th>Completely disagree</th>
<th>Rather disagree</th>
<th>Neither agree nor disagree</th>
<th>Rather agree</th>
<th>Fully agree</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Completely disagree</strong></td>
<td>7</td>
<td>6</td>
<td>7</td>
<td>17</td>
<td>64</td>
</tr>
<tr>
<td><strong>Rather disagree</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Neither agree nor disagree</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Rather agree</strong></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Fully agree</strong></td>
<td></td>
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</tr>
</tbody>
</table>

creates a basis for economic development (n=1477)

<table>
<thead>
<tr>
<th></th>
<th>Completely disagree</th>
<th>Rather disagree</th>
<th>Neither agree nor disagree</th>
<th>Rather agree</th>
<th>Fully agree</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Completely disagree</strong></td>
<td>45</td>
<td>10</td>
<td>9</td>
<td>24</td>
<td>12</td>
</tr>
<tr>
<td><strong>Rather disagree</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Neither agree nor disagree</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Rather agree</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Fully agree</strong></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
Please tell me which of the following statements you agree with? n=1620

- It is impossible to forget what was in the past between peoples: 89%
- Sometimes it is necessary to forget what happened in the past between peoples: 11%
Economic situation: employment and income
Which of the following best describes your situation? Please think about the activity or situation which is primary for you. n=1644

- Working either part-time or full time (even if the respondent is retired / is a student), including seasonal work: 32%
- Self-employed (even if the respondent is retired / is a student), including seasonal work: 15%
- Retired and not working: 18%
- Housewife and not working: 17%
- Student and not working: 10%
- Disabled and unable to work: 4%

Which of the following best describes your situation? Please think about the activity or situation which is primary for you. n=692

- Employee in a state organization, company, or enterprise: 31%
- Run my own business / Self-employed without employees, including working on a land plot: 26%
- Employee in a medium-sized or small local private organization, company, or enterprise: 25%
- Run my own business / Self-employed with employees, including working on a land plot: 5%
- Employee in a foreign or international organization, company, enterprise, or joint venture: 4%
- Employee in a small local family business / household production: 3%
- Employee in a local or international non-governmental or non-profit organization: 1%
- RA: 4%
The current economic situation of the household
n=1631

- We can afford to buy anything we need: 4%
- We can afford to buy some expensive durables: 9%
- Money is enough for food and clothes, but not enough for expensive durables: 41%
- Money is enough for food only, but not for clothes: 28%
- Money is not enough for food: 18%

Does your household currently have any...

- Debts (n=1632):
  - Yes: 49%
  - No: 51%

- Savings (n=1610):
  - Yes: 15%
  - No: 85%

If you had a chance, would you leave Armenia to live somewhere else ...

- For a certain period of time (n=1623):
  - Yes: 56%
  - No: 43%
  - Cannot determine: 1%

- Forever (n=1605):
  - Yes: 30%
  - No: 68%
  - Cannot determine: 3%

Have you been looking for a job? n=911

- Today:
  - Yes: 30%
  - No: 70%

- During the past 4 weeks:
  - Yes: 23%
  - No: 77%
Let’s imagine there is a 10-step ladder reflecting the economic standing of all households in Armenia today. On which rung of this ladder do you think your household stands currently / will stand in 5 years?

- **Today**
  - Lowest: 6%
  - 2: 5%
  - 3: 8%
  - 4: 12%
  - 5: 44%
  - 6: 8%
  - 7: 9%
  - 8: 5%
  - 9: 4%
  - Highest: 3%
  - DK/NA: 2%

- **5 years from now**
  - Lowest: 2%
  - 2: 2%
  - 3: 3%
  - 4: 2%
  - 5: 10%
  - 6: 8%
  - 7: 9%
  - 8: 5%
  - 9: 1%
  - Highest: 10%
  - DK/NA: 45%
What minimal monthly income would enable your household to live a normal life?

- Up to 24,000 AMD: 5%
- 24,001 – 48,000 AMD: 9%
- 48,001 – 120,000 AMD: 27%
- 120,001 – 192,000 AMD: 18%
- 192,001 – 383,000 AMD: 17%
- 383,001 – 575,000 AMD: 5%
- 575,001 – 960,000 AMD: 2%
- More than 960,000 AMD: 1%
- Don’t know: 9%
- RA: 7%

Please tell me your household’s spending last month.

- Up to 24,000 AMD
- 24,001 – 48,000 AMD
- 48,001 – 120,000 AMD
- 120,001 – 192,000 AMD
- 192,001 – 383,000 AMD
- 383,001 – 575,000 AMD
- 575,001 – 960,000 AMD
- More than 960,000 AMD
- Don’t know
- RA