



CAUCASUS RESEARCH RESOURCE CENTER - ARMENIA FOUNDATION

ANNUAL REPORT

2022

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MESSAGE FROM THE CEO

Sona Balasanyan



For twenty years now (...even 23, if we count those non-formal three years that the idea of this wonderful organization was being formulated) CRRC-Armenia has been serving the research communities and societies in the Caucasus. From being a pioneer in research conduct to the current innovative state of our minds at CRRC-Armenia, we have undergone a very interesting evolution striving to deliver high quality research and building the research capacity in the Caucasus.

The year 2022 has been evolving in line with the very turbulent state of contemporary world politics and Russian-Ukrainian war - on the one hand bringing lots of challenges, on the other hand a wealth of research curiosity and desire to predict and engineer the future to be more peaceful and safe.

During the year, CRRC-Armenia moved into a new office space and has continued developing into a vibrant research hub creating data-driven decision making foundations for policymakers, the business community, CSOs, and educational institutions. Utilizing our 23 years of

experience, we seek to connect our local, regional, and global partners with our own research environment showcasing sound management skills, research methodological knowledge and innovation, comprehensive research projects, the provision of R&D needs, and the increasing of the research capacities of our stakeholders.

The figures in this Annual Report will show how much work CRRC-Armenia has done during 2022 which was remarkable in respect to having completed 25 projects among which rather innovative and challenging ones.

Wishing CRRC-Armenia endured effective operations, I wish our staff and our social environment to be more favorable so that we continue moving towards our mission of achieving excellence in social research continually becoming an innovative research resource hub, committed to capacity building and data literacy, creating a vibrant environment for researchers and curious minds to share knowledge, experiment, co-create and grow.

CRRC 20

For about **twenty** years now, CRRC-Armenia has:

- designed and conducted around **100** nationwide and regional research projects (including evaluation research, as well as quantitative/qualitative mixed researches);
- conducted more than **280** focus group discussions and **570** in-depth expert interviews across Armenia;
- managed **250** fellowships and over **620** methodological pieces of training, workshops, local and international conferences, summer schools and other public events;
- published dozens of scientific papers, research briefs, and policy reports by researchers engaged with CRRC-Armenia. Two **academic papers** based on the World Values Survey (WVS) and the Caucasus Barometer (CB) are currently in the making.

PEOPLE

Board of Trustees

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International Organization for Migration (Retired)

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Director of Management and Operations for Peace Corps Armenia

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Agbu Armenia, Former Executive Director

YEVA AVAKYAN

Save the Children Us, Associated Vp, Gender Equality

PEOPLE

Team

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Administrative Director

HAYK SMBATYAN

Deputy Research Director

MARIAM ARAKELYAN

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Institutional Development Consultant

SEDA ANANYAN

Program Manager for Qualitative Research

SRBUHI MICHIKYAN

Program Associate for Qualitative Research

ARUSYAK VOSKANYAN

Program Associate for Qualitative Research

NIKOL MARGARYAN

Qualitative Research Analyst

MARIAM BABAYAN

Qualitative Research Assistant

ANI AVETISYAN

Program Manager for Quantitative Research

LILIT BABAYAN

Program Associate for Quantitative Research

LOUIS-ALASSANE

Senior Quantitative Research Analyst

CASSAIGNARD-VIAUD

Junior Quantitative Research Analyst

HRACHYA KHLGHATYAN

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ANZHELA GHALAMDARYAN

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MANE GASPARYAN

Graphic Designer

MANE ARSHALUYSYAN

IT Manager

HRANT GASPARYAN

Domestic Assistant

ANAHIT HAKOBYAN

HEGHINE MANASYAN

Director Emerita

THE FIGURES



IMPACT AREAS

- **Migration**
- **Healthcare**
- **Education, skills and research capacity**
- **Economy and labor market**
- **Evaluation research and policy making**
- **Gender studies**
- **Civil society, human rights, civic education**
- **Media**
- **Socio-political**
- **Peace and security**



MAIN PROJECTS

Research of Current Socio-Political Developments



Funder:	National Democratic Institute
Budget:	\$ 45,000
Timeframe:	03/2022 - 12/2022

The project pursues an overall **goal** of promoting democracy-supporting institutions in their effort of boosting the democratization of post-war Armenia through targeted and data-driven capacity building activities, taking into consideration perceptions/estimations made by the constituency at large.

The Project Goal is envisaged to be achieved through three Specific Objectives (SO), namely:

SO #1: To map the expectations of constituents from the Government on most pressing issues e.g. health system operations, education system operations, government optimization and efficiency, local governance (community consolidation), economic, political, media, gender issues (topics to be prioritized by experts and based on the secondary data analysis) through waves of FGDs.

SO #2: To continue building a community of practice among the Armenian research organizations.

SO#3: To conduct a nationwide representative survey.

Activities

- Development of research methodological tools;
- In-process **desk research**, including secondary data analysis;
- **Focus group discussions** (in five rounds; 9 FGDs for each, adding three online thematic FGDs and two FGDs pre and post TV debates that NDI will organize) accompanied by mini-reports;
- **Round table/validation discussion** and meetings with stakeholders when needed;
- Conduct of **nationwide representative survey**;
- Build a community of practice among the Armenian research organizations through:
 - a) Series of **brainstorming sessions** and **podcasts** to build the community of practice;
 - b) **Forum** to promote peer-review and peer-learning among the Armenian research community.

Survey on subsidized employment for conflict-displaced people



Funder:	World Bank
Budget:	\$ 32,849
Timeframe:	02/2022 - 06/2022

The main objective of this study is to better understand the different barriers the forcibly displaced population faced to apply in the subsidized employment program (TSWP) and to find employment once the program is over.

Activities

In order to do so, CRRC collected detailed data from two surveys, one targeting a representative sample of forcibly displaced adults from Nagorno-Karabakh residing in Armenia including information on socio-demographics, employment histories and access to labor programs, and another on Armenian employers.

The surveys were conducted by phone with participants responding to questions about themselves (and their company in the case of the employers' survey).



WORLD BANK GROUP

Public Sector Management Research and Advocacy: Corrosive Capital

Funder: Center for International Private Enterprise (CIPE)

Budget: \$ 19,998

Timeframe: 05/2022 - 09/2022

CRRC-Armenia has conducted desk review and focus group discussions to understand the ecosystem of foreign investment in Armenia. To study the opportunities and obstacles of the operation of corrosive and constructive capitals in Armenia, the qualitative research was chosen as a methodological strategy, which consists of two stages: desk and field works.

At the desk research stage, the challenges for the research were the following:

1. Developing a general understanding of the research object and subject, manifestations of the latter;
2. Clarifying the research method;
3. Mapping the respondent and FGD participants;
4. Developing relevant guides

The following sectors were selected for choosing focus group discussion participants:

- Representatives of state institutions (Ministry of Economy)
- Expert community
- Journalist-expert community
- Business community

In total, about 34 people took part in the focus group discussions, expert, and key informant interviews, 7 of them are representatives of state institutions, 18 are from the expert community (journalists experts, representatives of business unions, representatives of international institutions, professors), 9 are private beneficiaries (banking and business sector).

Assessing Gender Disparities in Time Allocation and Household Responsibilities in Armenia



Funder:	World Bank
Budget:	\$ 33,450
Timeframe:	03/2022 - 08/2022

The aim of this study is to:

1. Conduct a phone survey to gather information on Time Allocation and Household Responsibilities of women and men in Armenia;
2. Leverage the collected data to assess the impacts of household responsibilities and care needs and access on women's economic opportunities, time-poverty and general well-being;
3. Utilize analytical outputs from the survey to complement the analysis performed under the Engendered CEQ methodology in Armenia;
4. Conduct additional empirical analyses to identify areas for potential fiscal and policy interventions to promote gender equity, women's economic opportunities, and overall inclusive growth in Armenia;
5. Potentially utilize the collected data and analytical outputs in future research and technical assistance.

Activities

The main responsibilities of CRRC-Armenia include:

- Sampling methodology;
- Piloting and finalization of the Survey instruments;
- Training of the Enumerators;
- Data collection and quality controls;
- Cleaning and processing of final dataset(s).



WORLD BANK GROUP

Study of the needs of migrants from Russia, Ukraine, and Belarus in Armenia



Funder: German Economic Team (GET)

Budget: \$ 4,230

Timeframe: 07/2022 - 08/2022

The purpose of the project is to understand the needs of the migrants from Russia, Ukraine, and Belarus in Armenia through cross-case analysis based on opinion survey (Face-to-face Standardized quantitative interviews).

The research questions include the following:

- What are the main demographic characteristics of migrants?
- What is the economic situation of migrants?
- What is the employment situation of migrants?
- What is the residence status, motivation, and plans of migrants?

Survey of Russian-language non-news media content preference among residents of Armenia



Funder: Sayara International through CRRC-Georgia

Budget: \$ 9,657

Timeframe: 08/2022 - 10/2022

The aim of this project is to understand the preferences of Russian language media content (non-news) among the residents of Armenia after the start of the war in Ukraine in 2022 through opinion survey with application of multi-method approach (quantitative: Computer assisted telephone interview (CATI); Qualitative: Online focus group discussion).

The research questions include the following:

1. What media programs do respondents prefer?
2. What characteristics do respondents specifically consider in shaping their content preferences of media programs?
3. In what frequency do respondents consume Russian language non-news content?
4. Through what media channels do respondents consume Russian language non-news content?

Rapid Assessment on Assistive Technology



Funder:	UNDP/WHO
Budget:	\$ 49,015
Timeframe:	01/2022 - 06/2022

The aim of the project is measuring access to assistive technology in Armenia

The overall objective is to implement the household survey of the rapid Assistive Technology Assessment in Armenia in 2021-2022 with the purpose of efficiently and rapidly understanding the need, use, supply and impact of AT in the population of Armenia.

There are **five specific objectives** envisaged to be achieved during the course of this assignment.

Specific Objective 1. Translate the rapid Assistive Technology Assessment survey and pilot test the household survey methodology in Armenia

Specific Objective 2. Train the staff responsible for the household survey and secure all operational requirements for the data collection

Specific Objective 3. Conduct the data collection using the face to face household survey methodology and the rapid Assistive Technology Assessment survey

Specific Objective 4. Deliver the collected data

Specific Objective 5. Create a report of the data collection process



2022 National Campaigns on Shrinking Civic Spaces



Funder:	CPDE
Budget:	\$ 5,000
Timeframe:	03/2022 - 12/2022

The general objective of the project is to provoke a public discussion among CSOs and citizens about internal and external challenges faced by the civil society within contemporary Armenia. The desk research and the actions towards this will lead to the renewed understanding of the status of shrinking civil space in Armenia and steps to hinder the process.

The specific objective is to present research results of the studies conducted in Armenia by CRRC-Armenia and other research organizations to stakeholders and to create a platform of discussion of priority topics, regarding challenges faced by the civil society. A video recording of a discussion and an article will be disseminated on social media platforms addressing civic space and ongoing civic actions, etc.

Activities

The action combined major research results on the current status of CSOs role in Armenia's political and social scene, reflecting on situational challenges and their consequences to the CSOs work and related state bodies delivering services to the society.

Among the activities are a desk research, which will lead to an interview/discussion with relevant CSO representatives on the new role of CSOs in Armenia on Boon TV, a leading media platform, dedicated to science and society. Outputs of this discussion and research will be presented in one of the leading magazines in the country, EVN Report.

USAID Communications Survey



Funder: US Embassy
Budget: \$ 6,507
Timeframe: 03/2022 - 04/2022

Public opinion data was obtained through a nationally representative Telephone survey of Armenia that was designed to obtain the most accurate possible information about USAID programs awareness.

Activities

- Sample Allocation;
- Respondent Selection and Callbacks;
- Pretest;
- Fieldwork;
- Data Processing.



Study of the needs of migrants from Russia, Ukraine, and Belarus in Armenia



Funder: German Economic Team (GET)

Budget: \$ 7,616

Timeframe: 09/2022 - 01/2023

The aim of the project is to assess the needs of the migrants from Russia.

The research questions include the following:

- What are the main demographic characteristics of migrants?
- What is the economic situation of migrants?
- What is the employment situation of migrants?
- What is the residence status, motivation, and plans of migrants?
- What are the employment characteristics of migrants working in the IT sector?

Research outputs include:

- Database of responses in Excel;
- Excel with figures on descriptive statistics.

Online Violence against Female Journalists in the South Caucasus



Funder:	CRRG-Georgia
Budget:	\$ 2,500
Timeframe:	10/2022 - 11/2022

This online survey has been conducted among women journalists depicting:

- Personal experiences of online violence;
- Methods and types of online attacks;
- Actors who commit online violence;
- Platforms of online violence;
- Influence of online violence on women journalists.



The present and future of Artsakh: telephone survey on the perceptions in Artsakh and Armenia



Funder: CIVILITAS Foundation

Budget: \$ 12,618

Timeframe: 10/2022 - 12/2022

The aim of the project is to reveal the perceptions of people living in Armenia and Artsakh on the present and future of the NK conflict.

A Survey was conducted among residents of Armenia and Artsakh focusing on the following research questions:

- What are people's perceptions on the role of domestic and international actors in the NK conflict?
- What are people's perceptions on possible developments/vision of the future?
- What are people's perceptions on the relationship between Artsakh and Armenia around the conflict?
- Research outputs include:
 - Database of responses in SPSS
 - Main findings (report) in Armenian and English

Survey of Russian Migrants in Armenia



Funder:	Friedrich-Ebert-Stiftung Georgia
Budget:	\$ 14,169
Timeframe:	12/2022 - 01/2023

The overall objective of the project is to collect systematic data on demographic profile of recent Russian migrants in Armenia, their reasons of emigration, challenges they face in emigration, and their attitudes towards various key social and political issues.

Activities

The overall survey design and the data quality assurance are implemented by CRRC-Georgia. CRRC-Armenia is contributing to the research instrument development and conducting fieldwork (via computer assisted personal interviewing) and data cleaning.

The research consists of the following steps:

- Detailed Work-Plan Development;
- Questionnaire Development;
- Sample Design;
- Pilot;
- Fieldwork;
- Quality Assurance & Data Cleaning;
- Reporting.

Anti-Corruption Political Economic Analysis in Armenia, Georgia and Moldova



Funder: Center for International Private Enterprise (CIPE)

Budget: \$ 14,047

Timeframe: 09/2022 - 11/2022

This work has been conducted as part of the CIPE's Rapid Response to Opportunities for Anti-Corruption Reforms project.

The analysis aims to inform CIPE's design and implementation of anti-corruption interventions to support local civil society groups to achieve quick policy wins pertaining to potential Russian entities/peoples evading sanctions in the Eastern Europe and Central Asian regions (specifically Armenia, Georgia, Moldova, and Kazakhstan), keep the window of opportunity open longer, and to build connections with the global anti-corruption community.

Two research methods were applied to realize the above-mentioned aim of the project: **desk review** (including secondary data analysis) will be the primary research method for this project, supplemented by **key informant interviews** (approximately 5-7 key informant interviews in each country).

The project outputs include:

- Research report on the findings, recommendations, and data generated by using the CIAD methodology within countries associated with this work (Moldova, Armenia, Kazakhstan, and Georgia);
- Critical assessment of the CIAD Methodology and training process.

Measuring Public Perception on Free Legal Aid in Armenia in 2 Pilot Marzes



Funder: UNDP Armenia/Civitta

Budget: \$ 25,224

Timeframe: 10/2022 - 05/2023

Overall objective of this assignment is to conduct a survey with the purpose of measuring public perception on and understanding the experiences of the identified target groups with the free legal aid mechanisms, determining the advantages of the existing mechanisms, revealing the problems in access to justice and applying to free legal aid, as well as making recommendations based on the conducted analysis in order to make improvements in law and practices of free legal aid mechanisms.

Specific objectives:

1. Measure awareness about applying for free legal aid and knowledge of the relevant legal regulations, as well as the perception of the identified target groups on the free legal aid mechanisms;
2. Determine the advantages of the existing free legal aid mechanisms;
3. Reveal the problems in access to justice and applying to free legal aid, as well as the process of receiving free legal aid and its effectiveness by showing the direct causal link between the problem revealed and the specific regulation or practice in place;
4. Show the life impact of the drawbacks of the free legal aid mechanisms;
5. Make recommendations based on the analysis conducted in order to make improvements in law and practices of free legal aid mechanisms.



CIVITTA

Youth perceptions of peace and security in South Caucasus



Funder:	UNDP through CRRC-Georgia
Budget:	\$ 25,886
Timeframe:	01/11/2022 - 15/03/2023

The study provides insights into how young women and men (aged 18-29) experience their circumstances and act upon them, how they define and view issues of security, safety, violence, conflict, reconciliation, and peace, and what their views, aspirations, and priorities are for the future.

Specifically, the study covers issues such as young people's:

- attitudes towards and experience of civic and political participation;
- perceptions of social capital, and political efficacy;
- democratic participation and institutional trust;
- attitudes towards peacebuilding processes and participation in peacebuilding;
- social interactions, tolerance/Intercultural and interreligious relations;
- conflict and security concerns;
- information on conflict regions;
- level of knowledge about neighboring countries, perception of the countries/people in the region, and of the region as a whole;
- demographic and migration data.

The study combines a quantitative survey among 1500 young citizens, as well as qualitative study with 3 focus group discussions.



Central Asia Barometer



Funder: CRRG-Georgia/Central Asia Barometer Canada

Budget: \$ 30,000

Timeframe: 19/12/2022 - 30/06/2023

The **aim** of this project to identify the perceptions of citizens on the political and economic situation in Armenia and foreign affairs, as well as their media preferences through a representative survey.

Activities

- Translation of survey instruments
- Labeling of pilot survey data
- Short pilot fieldwork report
- Sampling design and sampling frame
- Fieldwork
- Final data cleaning, labeling and weighting
- Fieldwork report of the survey



OTHER PROJECTS

ONGOING PROJECTS SINCE 2021

Community Poverty Reduction “Know How”



Student Democracy Now



Unpacking Migration in the Caucasus: Evaluating What We Know for Action



International Republican Institute: Public Opinion Phone Survey in Armenia



Armenia Integrity Project: Public Perceptions on Corruption



PROJECTS STARTED IN 2021 AND COMPLETED IN 2022

Fighting Misinformation with Civic Discourse in Armenia



Syunik Youth Camp



Public Perceptions towards Civil Society Organizations



Local Democracy School Evaluation



Feasibility Study on Agricultural Grants for Migrants with HHs



Media Preferences Survey



Eurasia Barometer



Customs Administration and Perceptions



Monitoring and Assessing COVID-19 Resilience
(Education, Health and Social Protection) in
Armenia with Focus Group Interviews



RESEARCH REPORTS

Exploring Armenian Environment for Foreign Inflows:
Corrosive and Constructive Capitals under Microscope



Public is Speaking: Telephone Survey Results on the
Present and the Future of Artsakh Conflict



Exploring Armenian Environment for Foreign Inflows: Corrosive and Constructive
Capitals under Microscope



Community-Level Multidimensional Poverty in Armenia. Shirak, Lori Tavush



Women Entrepreneurship Study in Armenia



Public Opinion Study on Corruption in Armenia



Gaps in the Republic of Armenia's Current System Ensuring Healthy and
Safe Working Conditions for Pregnant and Breastfeeding Women



Regulatory Impact Assessment of ILO C183 - Maternity Protection Convention



Regulatory Impact Assessment of C156 - Workers with Family Responsibilities
Convention



Public Opinion Survey: Residents of Armenia



Tax Administration and Tax Perceptions_Report



Capturing migration in the Armenian and regional contexts



Statement of Financial position

	Note	In thousand drams		In US dollars	
		As of 31 December 2022	As of 31 December 2021	As of 31 December 2022	As of 31 December 2021
Assets					
<i>Non-current assets</i>					
Property and equipment	4	269,516	200,030	684,794	416,607
Intangible assets		1,556	1,714	3,955	3,570
Term deposits	6	-	28,610	-	59,587
Other long term assets		-	149	-	310
		271,072	230,503	688,749	480,074
<i>Current assets</i>					
Accounts receivable	5	8,145	25,603	20,695	53,324
Term deposits	6	24,587	47,806	62,472	99,567
Services in progress	7	25,406	22,556	64,553	46,978
Bank balances	8	8,247	40,118	20,954	83,555
		66,385	136,083	168,674	283,424
Total assets		337,457	366,586	857,423	763,498
Liabilities and net assets					
<i>Non-current liabilities</i>					
Grants related to assets	9	7,290	5,651	18,523	11,769
Deferred income		419	-	1,064	-
		7,709	5,651	19,587	11,769
<i>Current liabilities</i>					
Accounts payable	10	42,151	19,166	107,099	39,918
Deferred income	11	17,101	47,388	43,451	98,696
Current income tax liabilities		3,546	1,393	9,012	2,901
		62,798	67,947	159,562	141,515
Net assets	12				
Accumulated result (unrestricted)		266,950	292,988	568,067	627,947
Foreign currency translation reserve		-	-	110,207	(17,733)
		266,950	292,988	678,274	610,214
Total liabilities and net assets		337,457	366,586	857,423	763,498



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